



## **APPLYING FOR HOUSING IN EAST RENFREWSHIRE**

### **EAST RENFREWSHIRE HOUSING REGISTER**

#### **EAST RENFREWSHIRE HOUSING REGISTER (ERHR) BOOKLET TO ACCOMPANY ERHR HOUSING APPLICATION FORM**

In East Renfrewshire more people need homes than there are available to rent. This means that we have to keep waiting lists and have policies to decide who is offered housing. The ERHR makes it possible for you to apply to one, two or all three of the partner landlords by filling in just one application form with your circumstances and preferences.

**PARTNERS:  
ARKLET HOUSING ASSOCIATION  
BARRHEAD HOUSING ASSOCIATION LTD  
EAST RENFREWSHIRE COUNCIL**

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## **FREQUENTLY ASKED QUESTIONS:**

### **How do I apply for a house?**

To apply for a house in East Renfrewshire you need to apply to the East Renfrewshire Housing Register (ERHR).

### **What is the East Renfrewshire Housing Register (ERHR)?**

The ERHR is a shared (or common) housing register which operates across the three largest social housing landlords in East Renfrewshire. The register is made up of people who are looking for social housing in East Renfrewshire. The landlords allocate their empty houses to these people. 'Social housing' is the term used to refer to affordable rented housing provided by councils or housing associations.

### **By filling in one application form, you can be considered for housing by all the ERHR landlords.**

The ERHR partners are East Renfrewshire Council, Barrhead Housing Association, and Arklet Housing Association. Together, the three landlords own and manage the majority of the social housing in East Renfrewshire.

The partners operate separate allocations policy, and this leaflet provides a summary of the separate policies.

### **Who can apply for housing?**

Anyone aged 16 years or over has the legal right to join any housing register. You can apply on your own as a single applicant or with other people and have a joint application.

### **What do I need to do to get onto the ERHR?**

To apply for housing, fill in an ERHR application form. These are available from any of the three partners offices or can be printed from our web-sites.

You should read the summary policy information included in this booklet. It will help you to make the right choices. For example, it tells you which landlords have housing in the areas you want, where the different house types and sizes are located .

We can help you fill in your application form if you have difficulty. All you need to do is to contact one of our offices to arrange an office interview or, in some cases we may arrange a home visit if you are not able to come into one of our offices. We will also provide support services if you ask us, such as language interpreters or a signer if you need one.

### **How is my housing need assessed?**

The partners have separate allocations policies that assess your circumstances e.g. if you are over-crowded you will be awarded points based on this. This Booklet details the partners' allocation policies and points categories.

### **What if I have health problems that affects the type of housing I need?**

If you have a health problem you will need to fill in and send us a medical application form. You should provide details about your health problems and how your accommodation affects this, the more information you give the easier it is for an assessment to be made. On receipt of your medical application this will be assessed by the Medical Panel (each partner has a member on this Panel) and you will be advised in writing of the outcome.



**ARKLET**  
Housing Association Ltd™

## **SUMMARY OF ARKLET ALLOCATION POLICY**

**March 2012**

### **Arklet Housing Association Ltd.**

Arklet Housing Association Ltd.  
Barrland Court  
Barrland Drive  
Giffnock  
Glasgow  
G46 7QD

Tel: 0141 620 1890

Fax: 0141 620 3044

Email: [arklet@arklet.org.uk](mailto:arklet@arklet.org.uk)

Web Site: [www.arklet.org.uk](http://www.arklet.org.uk)

## **Arklet Housing Association: Allocation policy summary**

### **Introduction**

This document summarises the main parts of our allocation policy and provides applicants with information on our allocation policy objectives.

Our allocation policy and practice is based on law and good practice guidance and the main aim of our policy is to let flats and houses efficiently and fairly to those most in housing need. We will provide good quality accommodation for people in housing need as well as seeking to create balanced communities. We will endeavour to meet, as far as possible, applicants preferences, choices and aspirations.

### **Admission to the housing list**

Any applicant who is sixteen years or over is entitled to register on our housing list.

### **Allocating houses**

We must ignore certain factors when letting houses. These are detailed in our allocation policy and procedures.

The main factors that we ignore are:

- any non-housing debt owed by applicants (or their household members)
- former housing debt now cleared
- income or property owned
- rent arrears of less than one month
- rent arrears of more than one month if repayment arrangements are in place and being adhered to for 3 months or more.

We also take no account of local residence when considering applications for housing.

## **Prioritising applications**

We prioritise applications based on a detailed assessment of the housing needs and preferences of different applicants. An applicant in housing need might be -

- homeless, or threatened with homelessness
  - in housing that is below the tolerable standard
  - in an overcrowded house
- experiencing other forms of need, for example, have support requirements related to cultural need

## **Selection procedure**

Before we make an offer of housing, we contact applicants to arrange a home visit. This allows us to confirm details and take account of any change of circumstances.

## **Offers of housing**

If applicant details are confirmed, we make a pre-offer of housing in writing. We allow applicants up to **five** working days to accept or refuse the offer. Once the property is available for let we will issue an offer of housing in writing and arrange a viewing.

## **Suspension & Cancellation policy**

Applicants may be suspended from receiving an offer of housing in certain circumstances.

Reasons for suspension are detailed in our suspension policy. Examples of when offers may not be made are as follows:

- failure to meet the terms of either a current or previous tenancy
- deliberately providing false information on the application form to gain priority

An application will only be cancelled where:

- The applicant is allocated a house, and confirms in writing that they wish to be removed from the Waiting List.
- The applicant is under 16 years old
- On death of an applicant
- The applicant has requested removal from the register
- Failure to return a Review Form (Re-Registration Form)

## Appeals

Applicants who are dissatisfied with decisions we make during the letting process may appeal our decision. Examples of when an appeal might be made are as follows:

- we have not taken all circumstances into account and the points awarded are not accurate
- we have made an offer that the applicant believes does not reflect their stated preferences
- we have failed to consider all relevant information when applying our suspension policy

We have an appeals process that all applicants can use and a copy can be received from the Association.

## Complaints

Complaints are different from appeals in that they generally involve some breach of policy. This breach may, of course, not be intended.

Examples of complaints could be:

- failure to notify applicants if they qualify for available housing
- providing inaccurate advice about this policy or about legal rules concerning allocation practice

We have a complaint policy and process and a copy can be obtained from the Association. An applicant who has followed the Association's complaints process but wishes the complaint to be dealt with independently of the Association will be referred to the Scottish Public Sector Ombudsman.

For a copy of the full Allocation Policy please contact us on the number below:

## Contact details

Arklet Housing Association is a partner in the East Renfrewshire Housing Register. Our contact details are as follows –

**Arklet Housing Association Ltd.**  
Arklet Housing Association Ltd.  
Barrland Court  
Barrland Drive  
Giffnock  
Glasgow  
G46 7QD

Tel: 0141 620 1890  
Fax: 0141 620 3044  
Email: [arklet@arklet.org.uk](mailto:arklet@arklet.org.uk)  
Web Site: [www.arklet.co.uk](http://www.arklet.co.uk)



## **BARRHEAD HOUSING ASSOCIATION SUMMARY ALLOCATION POLICY**

**Barrhead Association is committed to providing high quality affordable rented accommodation. Our Allocations Policy plays a central role in achieving this, and allocations will be done in a fair and transparent way.**

In line with the law our Allocation Policy ensures the following groups are given reasonable preference:

- People who are homeless and those threatened with homelessness;
- People living in housing that is below the tolerable standard;
- People living in overcrowded houses (statutory definition);
- People with large families;
- People living in unsatisfactory housing conditions;

We do not take account of the following factors:

- Length of time an applicant has resided in the East Renfrewshire area.
- Housing debt e.g. rent arrears owed by the applicant/s that is less than one month's rent payment.
- Housing debt of more than one month where an agreement to repay the debt is in place and has been maintained for three consecutive months.
- Applicant's age unless it is sheltered housing.
- Income of the applicant and the applicant's family.
- Any property currently or previously owned, by either the applicant or the applicant's family.



## **Suspending Applications**

In line with the Housing (Scotland) Act 2001 we will in certain circumstances suspend a housing application e.g. if you owe more than one month's rent arrears and have not maintained an arrangement to repay the debt for at least three consecutive months. In these situations you will not be eligible to be offered a property until you have maintained a suitable repayment arrangement.

## **Basis of selection and allocation – The Points System**

We work in partnership with East Renfrewshire Council to tackle homelessness. Each year we set a target of allocating 25% of our void properties to people who the Council assesses as statutorily homeless. Remaining properties are allocated through the ERHR which contains a range of applicants including existing Association tenants and people wanting to be re-housed by BHA. The Management Committee determines the priority given to these groups on an annual basis.

Our points' system is designed to ensure that priority is given to those in most housing need. The selection and allocation of a property will be based upon applicant's housing need. Applicants with the highest point level for a house size, area and house type following assessment will normally be considered for an allocation.

## **Contact Information**

If you require any further information, advice or assistance you contact us at:

Barrhead Housing Association,  
60-70 Main Street  
Barrhead  
G78 1SB  
Tel: 0141 881 0638  
E-mail: [Enquiries@barrheadha.org](mailto:Enquiries@barrheadha.org)

Copies of our full allocation policy are available from our office on request.



## **EAST RENFREWSHIRE COUNCIL SUMMARY ALLOCATION POLICY**

### **Summary**

This is a summary of East Renfrewshire Council's Housing Allocation Policy. It is intended only as a guide and is not a comprehensive account of the Allocation Policy. A copy of the full Allocation Policy is available on request. For further information please contact the Council Offices on one of the telephone numbers listed on page three.

### **Objectives**

East Renfrewshire Council aims to ensure that all allocations are made in a fair and consistent way ensuring applicants considered to be in the greatest need are housed in the shortest possible timescale. We aim to ensure that affordable housing, of a good quality, is available to those who need it, regardless of an applicant's race, creed, colour, political beliefs, sexual orientation, marital status, financial status or ethnic origin.

Our allocation policy aims to give the highest level of priority to those applicants considered to have the greatest need. Applicants who are currently living in housing which is suited to their needs, are unlikely to be considered to have any high priority, and are unlikely therefore to be considered for housing in a short timescale.

In order to assess the needs of applicants, we will award points for particular reasons. For example, we will award points if a person is living in a house which is too small for them, or one which is medically unsuited to their needs. By adding all the points a person is entitled to together, this will give a point's total, which will determine how high up the waiting list a person will be placed. The greater the persons need, the more points will be awarded, and this will be reflected in their placing on the waiting list.

### **Eligibility**

Any person aged 16 or over is eligible to be included on the waiting list for housing in this area. A person does not require to have any connection with the area to be admitted to the waiting list.

## How to Apply

In order that the council can assess an applicants situation, it is necessary that a ERHR housing application form is completed giving personal details about the applicant, their family, health and current living conditions. The application form is available from any of the offices listed at the back of this summary document and can be hand delivered or posted to any of these offices.

Applicants are able to request a choice of areas, however it should be recognised that as rented housing is in very short supply in certain areas, it is possible that an applicant, if restrictive in their choice, may wait a long time for a house.

We can assist with the completion of an application form at our offices, or arrange a house visit should an applicant require this service. We can also translate the form into Braille, large print, audio tape, or another language on request.

Prior to accepting an application onto the waiting list, we may ask applicants to provide a reference.

## Groups, Points and the Allocation Process

Applicants applying for housing will be placed into 1 of 5 groups, depending on their circumstances.

**Group 1** holds all applicants who have applied as homeless and have been assessed as being homeless and in priority need. Group one also holds all applicants who have been awarded a "special case".

**Group 2** holds all applicants whose house is subject to a closing or demolition order and ERC tenants adversely affected financially by the welfare reform act

**Group 3** holds all applicants who have been given medical priority

**Group 4** holds all other applicants with a local connection

**Group 5** holds all applicants without any connection with the area

Subject to the conditions detailed below, when a house becomes available to let, staff will check if there is a group 1 applicant for the empty property. If there is not, staff will check group 2, then group 3, and then group 4 and finally group 5.

### Group 1 Homeless Persons and Special Cases

This group includes those that have applied as being homeless under the terms of current law, and have been assessed as having a right to permanent accommodation. Details of this assessment process and the various definitions are contained within our "Homelessness" leaflet, which is available on request.

A special case is a case, which cannot be effectively considered in terms of the allocation policy, as the circumstances of the case are "unique". The Housing Services Manager will have responsibility for making the final decision on any special case. An example of a special case would be an applicant who urgently requires to be housed following a specific substantiated request by the police.

## **Group 2 Demolition Order**

This group holds all applicants who whose house is subject to a closing or demolition order and ERC tenants who are adversely affected financially as a result of the welfare reform act.

## **Group 3 Medical Cases**

Any applicant can apply for medical priority if they feel their existing accommodation is medically unsuitable, and a change of accommodation may help their medical condition. An applicant will require to submit a medical application form, which is available on request from allocation staff.

Once an application is considered the applicant will receive a letter advising whether an award has been granted, and if so, the number of points awarded. If an award has been given it will be based on the following criteria:

**Medical A:** An applicant with a severe or debilitating illness which requires urgent rehousing, will be given **500 points**.

**Medical B:** An applicant where it is considered has a medical need to be housed quickly, will be given **250 points**.

**Medical C:** An applicant with a non-serious medical condition, where it is considered this condition may benefit from alternative suitable accommodation, will be given **50 points**.

## **Group 4 and 5**

To assess placement in Group 4 or 5, points are awarded to reflect an applicant's current living situation. Applicants able to demonstrate a "local connection" will be placed in Group 4. Applicants with no local connection will be placed in Group 5.

Points will be awarded to reflect a number of factors

- Length of time an applicant has been on the waiting list
- When an applicants current accommodation is overcrowded
- When an applicant is in "insecure accommodation"
- When an applicant is a lodger
- When a Council or housing association tenant needs to move to smaller accommodation
- When an applicant needs to give to or receive support from another person
- When an applicant shares amenities or lives in unsatisfactory conditions

## **Contact Information**

For further advice, assistance or general information, contact can be made to the following:

**Barrhead Council Offices  
211 Main Street  
Barrhead  
East Renfrewshire  
G78 1SY**



**SIZE OF ACCOMMODATION**

This table details the size of accommodation that you may qualify for under each Partner's Policy (this is the same for all three partners).

Household Size	Number of bedrooms the household will be considered for					
	0 (bedsit)	1	2	3	4	5
Single Person	*	*				
Couple		*				
Two adults (not couple)			*			
Couple or single adult with one child			*			
Couple or single adult with two additional adults or dependant children <ul style="list-style-type: none"> <li>○ Both under 10 (different gender)</li> <li>○ Both under 16 (same gender)</li> <li>○ Different gender, one child 10 or over</li> <li>○ Same gender, one child 16 or over</li> </ul>			*	*		
Couple or single adult with three additional adults or dependant children <ul style="list-style-type: none"> <li>○ All same gender and under 16</li> <li>○ All same gender and one 16 or over</li> <li>○ All same gender and two 16 or over</li> <li>○ All same gender and all 16 or over</li> </ul>				*	*	*

<ul style="list-style-type: none"> <li>○ <b>One gender aged 10 and two remaining same gender and under 16</b></li> <li>○ <b>Two same gender but one over 16, remaining child under 10</b></li> <li>○ <b>Two same gender but one over 16 and remaining child 10 or over</b></li> </ul>				*	*	
<p><b>Couple or single adult with three additional adults or dependant children</b></p> <ul style="list-style-type: none"> <li>○ <b>All same gender and under 16</b></li> <li>○ <b>All same gender but one 16 or over</b></li> <li>○ <b>All same gender but two or more 16 or over</b></li> <li>○ <b>Different genders but all under 10</b></li> <li>○ <b>Different genders but one or more aged 10 or over</b></li> </ul>				*	*	*
				*	*	*

## Summary of point's categories

Housing need points are awarded as follows

Category of Need	ERC	Arklet	Barrhead
<b>Homelessness</b> (letter from local authority must be provided) ERC dealt with by Homeless Team, therefore is dealt with differently	n/a	10	30
<b>Insecurity of Tenure:</b> Anyone who does not own or rent their home:	n/a	5	10
1) Lodger	n/a	5	10
2) Tied Accommodation	n/a	5	10
3) Caravan	n/a	10	10
4) Mortgage or Financial Difficulties	n/a	n/a	10
<b>Threatened with Homelessness: (if due to become homeless within 3 months – NOTICE TO LEAVE). Applicants must provide written proof</b>	120	n/a	n/a
1) No fixed abode – ERC only – applicants must first be assessed by the Homeless Team			
2) Tied Accommodation (accommodation related to employment)	80	5	n/a
3) Caravan	n/a	5	n/a
4) Private Let (Short Assured Tenancy & Notice to Quit)	n/a	5	10
5) Mortgage due to financial difficulties (proof of repossession) or house sold	n/a	5	30
<b>Urgent Rehousing:</b> - Where a property has been identified as due for demolition within 6 months of the application	n/a	n/a	50
<b>Below Tolerable Standard: (BTS)</b> (letter from local authority must be provided)	80	5	50
<b>Condensation/dampness</b>	n/a	5	5
<b>Rot (wet/dry):</b>	n/a	5	5
<b>inadequate heating:</b>	n/a	5	5
<b>Old Wiring:</b>	n/a	5	5
<b>Sharing amenities</b> (e.g. bathroom, kitchen etc)	60	15	20
<b>Medical: A</b> Emergency (Points are awarded by the ERHR Medical Panel)	A 500	A 30	A 50
<b>Medical: B</b> Serious Cases (points are awarded by the ERHR Medical Panel)	B 250	B 20	B 30
<b>Medical: C</b> General (Points are awarded by the ERHR Medical Panel)	C 50	C 10	C 10
<b>Overcrowding</b> (Arklet & Barrhead - first bedroom required and ERC - lacking a bedroom)	50	5	10
<b>Overcrowding:</b> (ARKlet & Barrhead - every other bedroom required and ERC lacking a bedspace)	25	10	10
<b>Under Occupancy:</b> (first bedroom under occupied) (does not apply for lodgers)	100	5	20
<b>Under Occupancy:</b> (every other bedroom under occupied) (does not apply for Lodgers)	100	10	20
<b>Threatened with Harassment and/or Domestic Abuse/Incompatibility</b> Applicants will be asked to provide evidence such as police reports, incident diaries, supporting letters from support providers or an advocacy body. Each case will be judged depending on the circumstances and approved by a Senior Officer.	200	10	30
<b>Support:</b> Moving into an area to give or receive support	40	5	15
<b>Social:</b> Moving into an area for cultural support	n/a	7	n/a
<b>Social Priority</b> – Extreme Circumstances considered subject to documentation evidence and approved by Housing Manager (Special Circumstances)	n/a	n/a	30
<b>Managing existing accommodation: garden</b> (e.g. health reasons or elderly)	n/a	3	n/a
<b>Managing existing accommodation: 2<sup>nd</sup> floor or above</b> without lift and have specific grounds for requesting a move e.g. young children or elderly and cannot manage the stairs	n/a	3	5
<b>Very Sheltered</b> (points vary depending on applicants needs – contact Arklet HA)	n/a	varies	n/a
<b>Time Points</b> – 5pts per year on the anniversary of the application – limited to 10 years	5	n/a	n/a
<b>Environmental Factors</b> (Barrhead only – travel work difficulty/locate near school)	n/a	n/a	15

Please note that proofs are required to verify all points awarded. Applicants are required to complete a separate form for Medical Points.

Anyone applying for Very Sheltered at Barrland Court or Sheltered at Walton Court should contact Arklet Housing Association Ltd on 0141 620 1890

## LETTING AREAS AND STREETS

This leaflet shows the different areas where we have housing in East Renfrewshire. It includes a table of our letting areas and streets to help you choose which areas you would want to live in. It will help you fill in part 36 of the housing application form.

### HOW TO USE THIS TABLE:

This table details the number and size of properties each partner has within the defined lettings area and street. Where it has an \* next to the number this refers to supported accommodation (e.g. sheltered/amenity). To give you an idea of how many houses become available each year in each area, we have shown the number of houses we relet (where a new tenant moved in) in the previous year. You should cross reference this list when completing the form to help you select the right area you want to live in - refer to part 36 of the housing application form.

Area and street list	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
<b>Barrhead South</b>																		
<b>Upper Auchenback</b>																		
Auchenback Court								4	4			8						
Craigton Drive										3		3			1	1		2
Divernia Way										20		20		3	21	6	4	34
Fenwick Drive									14	7		21			28	19		47
Firbank Terrace															8	2		10
Hawthorn Drive																2		2
Larchwood Terrace															2	1		3
Newton Avenue									19	14		33			38	27		65
Oakbank Drive												0			16	2		18
Springfield Drive										1		1		6	2	1		9
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>									6	2	0	8		1	21		1	23
<b>Central Auchenback</b>																		
Auburn Drive															1			1
Aurs Road (84 to the end)																5	3	8
<b>Aurs Glen</b>										1		1						
Balgray Crescent																33	12	45



Area and street list	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
Belmont Drive															10			10
Blackburn Square															2	10		12
Bourock Square															8	5		13
Braeside Cres										12		12						
Braeside Drive								2	4	6		12			14	9	2	25
Calder Avenue										6		6						
Clyde Avenue									2			2						
Commore Avenue													3		12			15
Fingleton Avenue									1			1			6	2		8
Glanderston Avenue																4		4
Kelvin Drive									1			1						
Killoch Drive										3		3						
Langton Crescent									2	8		10			10			10
Netherton Drive															6	10	4	20
Patterton Drive															4	8	2	14
Rockmount Avenue										3		3			7	7		14
Roebank Drive										6		6						
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>										<b>3</b>		<b>3</b>			<b>1</b>	<b>6</b>		<b>7</b>
<b>Lower Auchenback</b>																		
Arthurlie Street													13		10	3		26
Aurs Crescent													11	14	54	3		82
Aurs Drive									1	1		2	13	5	4	7		29
Aurs Road (2 to 82)										1		1		2	11	11		24
Burnbank Drive													6		4			10
Campbell Drive									1			1				2		2
Crebar Drive									4			4						
Harelaw Avenue													3			1	1	5
Heys Street														7				7
<b>Lowndes Court</b>								6	18			24						
Main Street (206 to 248)															28	1		29
Manse Court														2	21	4		27
Moorhouse Street													8			1		9

Area & Street List	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
Princes Square															12	1		13
Shanks Avenue									1			1						
Weir Avenue									1	1		2				3		3
Woodside Crescent													2			2		4
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>									3			3	9	7	11	1		28
<b>Barrhead West</b>																		
<b>Gateside</b>																		
Gateside Crescent														8	15			23
Lochlibo Crescent															1	3		4
Lochlibo Road															6			6
Lochlibo Terrace															2			2
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>												0		1	1			2
<b>Bellfield</b>																		
Bellfield Court														23 *		1		24
Bellfield Crescent															8	3		11
Dealston Road																1		1
Fereze Avenue															4			4
Graham Street													5	28 *	8			41
Paisley Road															3			3
Victoria Road															3	1	2	6
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>														6	2	1		9

Area & Street List	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
<b>Barrhead Central</b>																		
<b>Centre</b>																		
Barnes Street								24	29	3		56	2	22	1	2		27
Blackwood Street														6	2			8
Centenary Court								12	18			30						
Centre Way								22	4			26						
Cogan Street							1	7				8						
Commercial Road															21	6		27
Connor Road								9	3	6		18						
Cross Arthurlie St								17	13	2		32						
Dalmeny Drive													5	3	17			25
George Street								29	11	13		53						
Gertrude Place														8	15	5		28
<b>Glasgow Road</b>										1		1						
Gladstone Avenue							2	19	2	1		24						
Henry Street								20	5	2		27						
John Street								12				12						
Kelburn Street (90 to 94)															3			3
Kerr Street														16	25	12		53
Main Street (64 to 72)								5	3	1		9						
Main Street (101 to 119 - Sheltered Housing)								23	4			27						
Mill Road									2			2						
Northpark Avenue									4	2		6						
Robertson Street								7	5			12						
Saunders Court								20	13	4		37						
Simpson Gardens								6	20	3		29						
Southpark Ave										21	9	30						
Walton Street								6	6			12						
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>								17	20	2		39	1	11	13	4		29
<b>Craigheads</b>																		
Craighead Street									4			4						

Area & Street List	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
Craighead Way														14	29	2	1	46
Dougray Place														6	18			24
Stormyland Way														8	14	11		33
Sunnyside Place														13	36	2		51
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>														<b>6</b>	<b>10</b>	<b>2</b>		<b>18</b>
<b>Levern</b>																		
Carnock Crescent														2	18	6		26
Kelburn Street (odd numbers)															3	4		7
Kirkton Avenue														7				7
Levern Crescent														33	22	6		61
Springhill Road															8	1		9
Tinto Drive																1		1
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>														<b>6</b>	<b>3</b>			<b>9</b>
<b>Tait</b>																		
Carlibar Road								1	3			4			3	3		6
Murray Place															2	3		5
Stewart Court									1			1			4			4
Stewart Street								16	13	11	4	44			6	10	1	17
Stewart Place									4	2	1	7						
Tait Avenue									1			1			2			2
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>								<b>5</b>	<b>3</b>	<b>1</b>		<b>9</b>			<b>1</b>			<b>1</b>
<b>Barrhead North</b>																		
<b>Cowan Park</b>																		
Darnley Road														7	6	1		14
Dovecothall Street														3	18			21
Glasgow Road														8	9	4	5	26
Rankin Way								16	22	6	2	46						

Area & Street List	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>								1	2			3		1	1			2
<b>Crossmill</b>																		
Crossmill Avenue								9	13	11	3	36		12	29	9	4	54
Hurlet Cottages (4 and 8)															1	1		2
Ruffles Avenue														12	25	9	3	49
Waulkmill Avenue (1 to 23 and 2 to 14)												0			9	5		14
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>								3	4	5		12		4	6	2	1	13
<b>Waulkmill</b>																		
Blackbyres Road (45 to 67)															3	3	4	10
Waulkmill Avenue (66 to 124) & (97 to 189)														4	37	14	6	61
Waulkmill Avenue (33 to 71)								12	2	5	1	20						
Waulkmill Way									6	2	1	9						
Wraes Avenue														4	4	8		16
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>								2	1			3			3			3
<b>Neilston</b>																		
<b>Glen</b>																		
Glen Avenue															14	3		17
Hartfield Crescent													10	10	8			28

Area & Street List	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
Kirkton Road																1		1
Kirktonfield Road													2		2			4
Madras Place															36	14		50
McDonald Place													6	2	3			11
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>															7			7
<b>Neilston North</b>																		
Bank Street																4		4
Barr Avenue																	1	1
Braehead Avenue															7	5		12
Braehead Quadrant															2			2
Cowdonmill Cottages																1		1
Chapel Place																		√
Gleniffer View															4	2	1	7
Hillside Crescent																2	3	5
Hillside Road									1			1			5	20	4	29
Kirk Glebe														25				25 *
Lea Avenue															13	12	8	33
Low Broadlie Road															1			1
Main Street (108 and 120 to 126)														5	2			7
Manse Road													6		3	2		11
Mure Place, Uplawmoor														8				8
Robertson Crescent															4	4	2	10
Tannoch Road, Uplawmoor																1		1
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>														10	1	2	2	15
<b>Neilston South</b>																		
<b>Commore Place</b>										1	1	2						
Craig Road														15	28	9		52
Craighall Quadrant															2	16		18

Area & Street List	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
Doublehedges Rd														27				27
Harelaw Avenue									8	5		13						
Kingston Avenue										2		2						
Kingston Road														1	9	2		12
Kirkhill Crescent															1			1
Kirkstyle Crescent														24	3			27
Loanfoot Avenue															9			9
McCulloch Way								12	9	5	2	28						
MacLellan Road																4		4
Main Street								1				1		2	6			8
Station Road									2			2			4			4
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>								<b>2</b>	<b>1</b>			<b>3</b>		<b>5</b>	<b>6</b>	<b>1</b>		<b>12</b>
<b>Thornliebank and Giffnock</b>																		
Addison Grove														23		1		24
Addison Place														11		2		13
Addison Road																1		1
Balgownie Crescent	0	9*	4*	2*	0	15*							3			1		4
Barrland Court *	28*	2*	0	0	0	30*												
Burnfield Gardens	0	2	0	0	0	5												
Burnfield Road	0	2*	4*	2*	0	8*												
Carnwadric Road	0	0	0	0	0	0									12			12
Cosgrove Court (Arnside Avenue)	13*	0	0	0	0	13*												
Crosslees Court														2	4	1		7
Crum Avenue															7			7
Eastwood Court									3			3	1	1	4			6
Elizabeth Crescent									1	3		4						
Fairbairn Crescent													6	1	1			8
Hillside Court														6	8	1		15
Hutcheson Road															2			2
Inglestone Avenue									1			1	1	1	17			19
Kennishead Road															4			4
Lochiel Road									1			1						
Main Street. Thornliebank	0	0	1	0	0	1			4	1		5		7	18	12	3	40

Area & Street List	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
Northpark Avenue								2				2		8	2			10
Robslee Road									1			1			3	2		5
Summerlee Road														13	1			14
Viewbank															2			2
<b>Walton Court *</b>	0	22*	2*	0	0	24*												
Waterford Road														22				22
Waterford Road													15	20	1			36 *
Westfield Road															3	3		6
Whitton Drive																	1	1
Wisner Court															1			1
Woodfarm Road									1			1			5			5
Woodside Avenue															2	1		3
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>	<b>13</b>	<b>5</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>21</b>			<b>1</b>			<b>1</b>	<b>3</b>	<b>8</b>	<b>2</b>			<b>13</b>
<b>Busby and Netherlee</b>																		
Birch Avenue															12	4	1	17
Birch Crescent															6	7		13
Bon Accord Road														3	5			8
Bull Road														4				4
Cartsbridge Road																1		1
Cartside Drive															1			1
Cartside Place														2	4			6
Cartside Road														7	14	5		26
Church Road, Busby													1	10				11
Easterton Avenue														2	14	5		21
East Kilbride Road															2			2
Ellisland Road															4			4
Elm Street															1			1
Glenville Terrace															3			3
Hawthorn Court													1	35	1			37 *
Hawthorn Gardens														1	5			6
Hawthorn Road														12	19	2		33
Kippen Drive															1			1
Linnpark Court														39	1			40 *



Area & Street List	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
Lochlea Road															4			4
Main Street, Busby														6	2			8
Mary Young Place														12				12
Mossgiel Crescent															1	5		6
Oliphant Crescent															15			15
Riverside Terrace													6	2				8
Russell Place															3			3
Southview Avenue													3	5	7	1		16
Station Road																		√
Westerton Avenue														6	5			11
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>														<b>18</b>	<b>7</b>			<b>25</b>
<b>Eaglesham</b>																		
Bartland Place																4		4
Borland Crescent																1		1
Brownmuir Avenue														6	2	1		9
Eglinton Drive													4	2	5			11
Eglinton Walk													6	2	1			9
Gilmour Crescent															2	1		3
Gilmour Street														10		1		11
Hill Drive															12	1		13
Holehouse Road															2		1	3
Kirkton Drive															5	2		7
Montgomerie Court														24				24 *
Montgomerie Square														1	1			2
Park Crescent														15	2	1	1	19
Polnoon Drive														9				9
Polnoon Lodge														2	1			3
Strathaven Road													6	8	3	2		19
Winton Avenue															2	1		3
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>													<b>3</b>	<b>8</b>	<b>1</b>	<b>1</b>		<b>13</b>

Area & Street List	Arklet						Barrhead						ERC					
	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2 Apt	3 Apt	4 Apt	5 Apt +	TOTAL	Studio/ Sharing	2Apt	3apt	4 Apt	5 Apt +	TOTAL
<b>Newton Mearns</b>																		
Allison Place														15	3			18
Anderson Court	0	18	2	0	0	20												
Anderson Drive													9	11	9	3		32
Ayr Road														13		1		14
Barrhead Road															4		1	5
Buchanan Drive (Burnwood Court)	0	1	0	0	0	1												
Castle Road															3	4	3	10
Clark Place														10				10
Fairweather Place													12	8	2			22
Fordyce Court														35	1			36 *
Gemmell Place									1			1			2			2
Heather Wynd	0	18	37	12	0	67												
Hill Avenue															14			14
Knox Place													9					9
Lavendar Drive	0	0	2	2	0	4												
McKay Court	0	18*	3*	0	0	21*												
McKay Place															6	3		9
Moorhill Crescent									1			1			24	3		27
Moorhill Road															7	9		16
Netherplace Cottages																1		1
Netherplace Cres													2	1	7	4		14
Netherplace Road														20	5	2		27
Pollock Road															3	1		4
Ritchie Place										1		1			2	3		5
Russell Gardens														12				12
St. Vigeans Avenue															2			2
Townhead Cottages															2			2
William Mann Drive									1			1			3	5		8
<b>Number of properties relet from 1st April 2011 to 31st March 2012</b>	<b>0</b>	<b>6</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>8</b>			<b>1</b>			<b>1</b>	<b>4</b>	<b>12</b>	<b>5</b>	<b>1</b>		<b>22</b>

\*Barrland Court (very sheltered) & \*Walton Court (sheltered) both in Giffnock - contact Arklet direct for more information if you are interested in these developments! 0141 620 1890