

# Understanding What's Going On

## Knowing Your Rights in the Child Protection Process



### **We are here to help – Your Rights**

We know that being involved in the child protection system can be a stressful time for families. It is important that:

- everything that's happening is explained to you;
- you and your child/children's views are listened to; and
- you are advised on the best way you can support your child during this time.

Where possible, you will be kept informed about what's going on and – where necessary – helped to support your child.

If you feel you and your child have not been treated fairly during this time, you have the right to make a complaint. The social worker or other workers involved with you and your family can advise you on who to contact for further advice.

All agencies working with families recognise that bringing up children can be demanding and stressful. If you would like further help or advice, please speak to someone such as:

- Health visitor or school nurse
- Nursery staff
- Social worker
- School staff
- GP
- Teacher
- A family member or friend, or any other person who can access help for you.

## Contact information

If you need to speak to someone or need advice or support please contact the Named or Lead Professional identified to help you:

Name:

Agency:

Contact details:

**If this person is not available please speak to the following manager:**

Name:

Agency:

Contact details:

## Seeking Legal Advice

If at any time you feel that you need legal advice on what you or your child's rights are you can contact:

- A solicitor (Legal Aid may be available) [www.slab.org.uk](http://www.slab.org.uk)
- The Scottish Child Law Centre [www.sclc.org.uk](http://www.sclc.org.uk)

More information about the child protection process is available from the East Renfrewshire Child Protection Committee Website:

[www.eastrenfrewshire.gov.uk/ercpc](http://www.eastrenfrewshire.gov.uk/ercpc)



All our information for families can be translated by request.

Supported by the West of Scotland Child Protection Consortium

[www.eastrenfrewshire.gov.uk/ercpc](http://www.eastrenfrewshire.gov.uk/ercpc)