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News • Scottish News • Dumfries and Galloway Constabulary

By Dailyrecord.co.uk | 11 Dec 2012 10:48

Woman scammed out of £20,000 after bogus caller pretends to be bank worker

IN a strange twist, the woman was told to dial for the bank to confirm the call was genuine, but was still connected to the crook caller.



The woman was conned out of nearly £20,000 in the phone banking scam.

A DUMFRIESSHIRE woman has been conned out of nearly £20,000 in a phone banking scam.

The woman, from Crocketford was phoned at home by an individual claiming to be from Royal Bank of Scotland, who informed her that someone had tried to withdraw £5,000 from her account.

After refusing to confirm her bank details, the bogus caller advised her to phone the bank herself to confirm the call was genuine.

In a strange twist, the crook caller did not hang up, meaning that when the woman dialled for the bank she was still connected to the scam call, Dumfries and Galloway Police said.

"The phone was answered by someone who said 'Royal Bank of Scotland', thus indicating to the woman that she had got through to her bank," a police spokesman said.

"It now transpires that nearly £20,000 has been taken from her account by fraudulent

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means. It seems that the original caller to the woman did not hang up the phone after the call and so was able to pretend to be from the bank when the woman made the call to the bank."

The public are being urged to be aware of the scam and asked anyone with any information on the theft to call them on 08456 005 701 or anonymously via Crimestoppers on 0800 555 111.



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