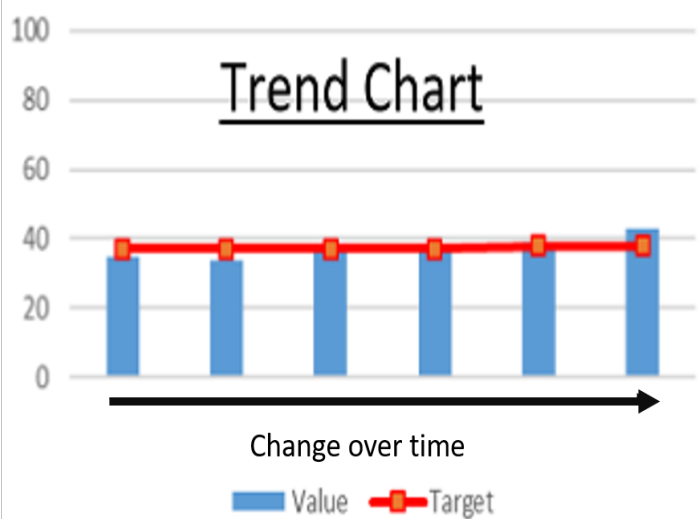


## Strategic End-Year Performance Report 2022-23

	The following report provides an update of Council performance data at end-year 2022-23. The information contained in this report includes indicators in the Outcome Delivery Plan 2022-23.
<b>Data Notes</b>	Indicators included in Annex 1 have a latest data update, the most recent being end-year 2022-23. Some indicators have a time lag and the latest data will not be the current year, e.g. some health and education data.
<b>Targets</b>	No targets were set in 2020/21 due to the pandemic. Furthermore, for some indicators targets have not been established post-pandemic. This will present in the graphs as a zero value target.
<b>Key</b>	The key below details what each of the symbols mean within the report.

Performance Note	Latest Value	Status Icon	 <p><b>Trend Chart</b></p> <p>Change over time</p> <p>Value Target</p>
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### PI Status of last available data

●	Off Target
●	Target still to be achieved
●	On Target
●	For Information only (no target set)

## Strategic Outcome 1

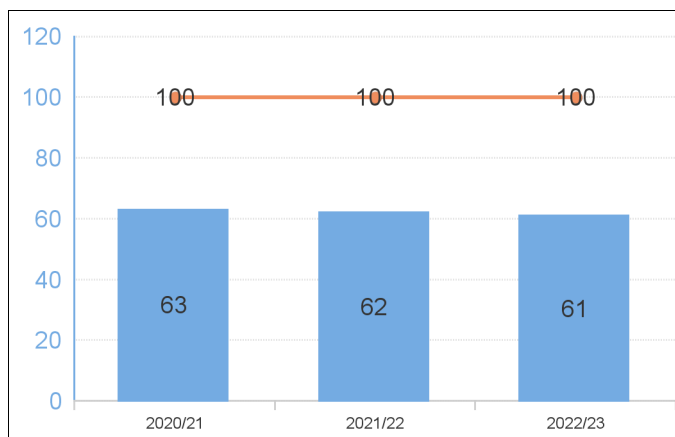


All children in East Renfrewshire experience a stable and secure childhood and succeed

### INCREASE - Percentage of children subject to child protection who have been offered advocacy

Service provision is beginning to resume to pre-pandemic level, we continue to see more consistent offer of advocacy to children subject to child protection.

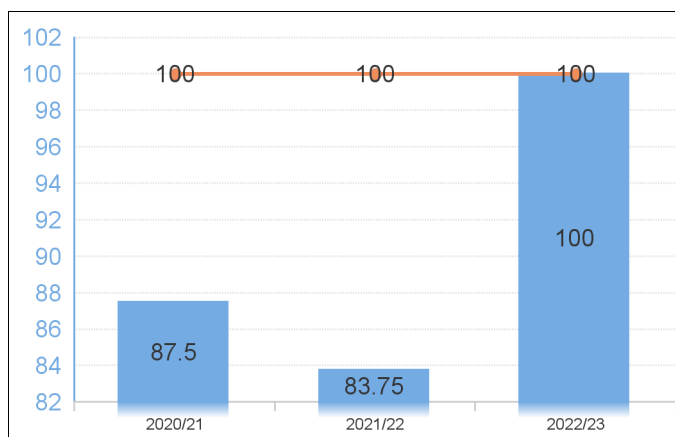
61 %



### INCREASE - Percentage of children with child protection plans assessed by the multi-agency team as having an increase in their scaled level of safety at three monthly review periods

All scores increased across all four quarters during 2022/23.

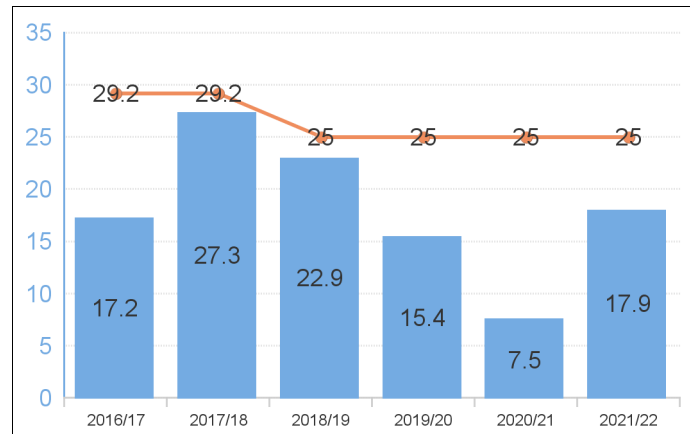
100 %



## Breastfeeding at 6-8 weeks most deprived SIMD data zones (INCREASE)

This is a significant increase from 2020/21 (7.5%). Our comparator authority, East Dunbartonshire continues to see a higher rate in SIMD 1, with 21.1%, however East Renfrewshire is higher in SIMD 2 (28%). The gap between the most affluent (SIMD 5) and the most deprived (SIMD 1) areas, has decreased for the second year in a row from 34.7% in 2020/21 to 27.6% in 2021/22. SIMD 5 rates have increase this year from 42.2% in 2020/21 to 45.5% in 2021/22. (Source: Public Health Scotland Infant Feeding Dashboard, Nov 2022)

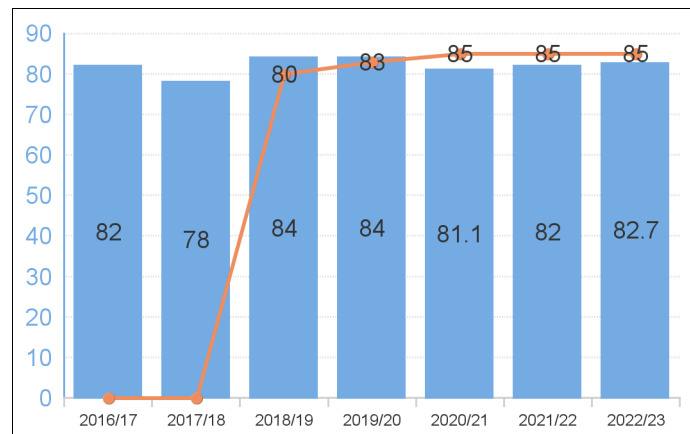
17.9 %



## Proportion of P1 children who have reached all of the expected milestones on entry to school.

More detail is included in the ELC Annual Report, considered by Education Committee in April 2023.

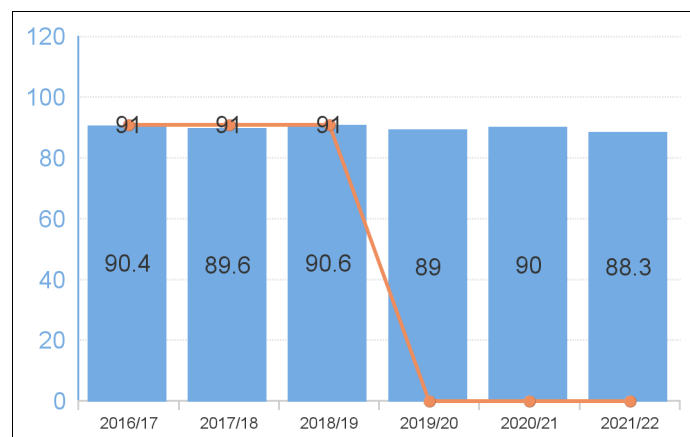
82.7 %



## Percentage attendance for Looked After Pupils (Primary and Secondary)

The overall attendance level for looked after pupils of 88.3% in East Renfrewshire compares favourably to the national figure of 87%. More targeted interventions are now being provided by Children 1st to support the attendance and engagement of care experienced learners. This will complement the work of the Emotionally Based School Avoidance team.

88.3 %



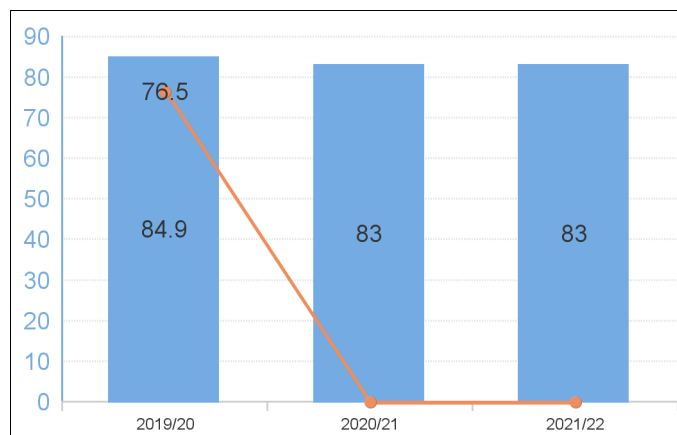
## Strategic Outcome 2

East Renfrewshire residents are healthy and active and have the skills for learning, life and work

### 5+ SCQF Level 5 (S4/S4)

In 2021/22 the proportion of S4 pupils achieving 5 or more awards at SCQF level 5 remained the same at 83%. Due to the change in assessment methodology, primarily the implementation of the alternative certification model, comparisons at the senior phase should be treated with some caution (cohort 1347). Target reviewed with new target in place for 2022/23 to 2025/26.

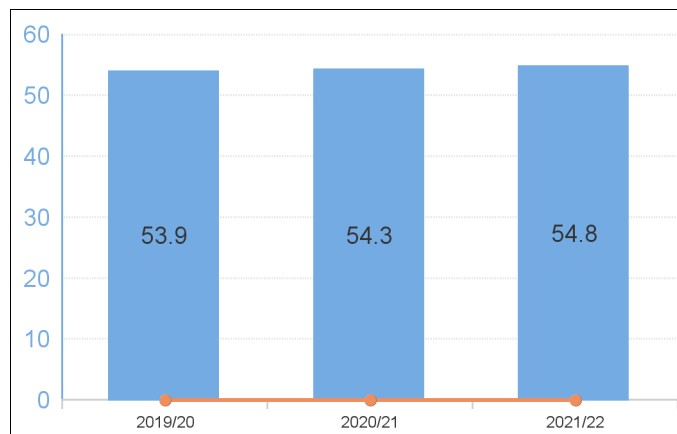
83.0 %



### 5+ SCQF Level 6 (S5/S4)

In 2021/22, the proportion of S5 pupils achieving 5 or more awards at SCQF level 6 rose slightly to 54.8%. Due to the change in assessment methodology, primarily the implementation of the alternative certification model, comparisons at the senior phase should be treated with some caution.

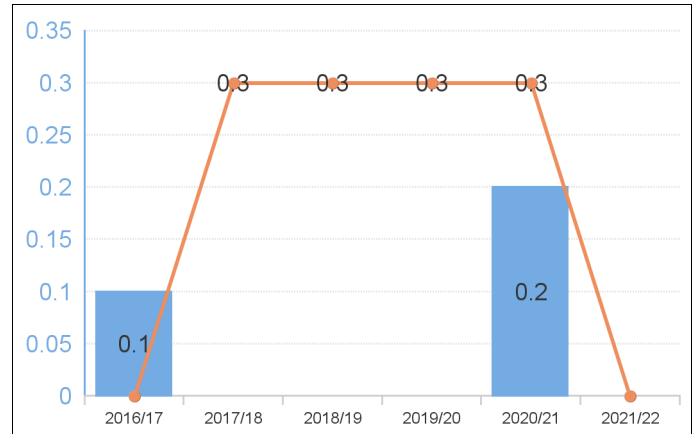
54.8 %



## Number of exclusions per 1,000 pupils - Primary - 3 year average target 2019-2021 of 0.3 per 1000 pupils

The number of exclusion incidents decreased in 2021/22 to 0 incidents per 1000 pupils. East Renfrewshire compares very favourably to the national value of 6.4 incidents per 1000 pupils (latest published data for 2020/21). The Council achieved the very challenging target in 2020/21 and further improved performance in 2021/22.

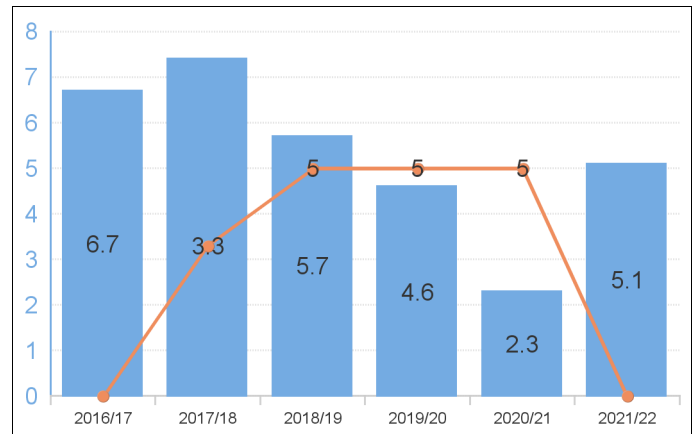
0.0



## Number of exclusions per 1,000 pupils - Secondary - 3 year average target 2019-2021 of 5.0

In 2021/22, the number of exclusions in the secondary sector increased to 5.1 incidents per 1000 pupils. The ERC performance continues to compare very well with the national figure of 39.6 incidents per 1000 pupils (latest published data for 2020-21). The Council achieved the very challenging target of 5.0 incidents per 1000 pupils over the period 2019-21, although the number has increased in 2021/22.

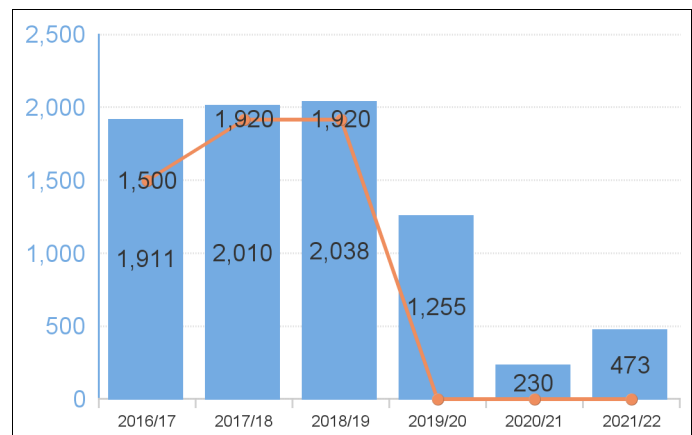
5.1



## Number of awards achieved by young people participating in school and community based targeted programmes

This measure is run to the academic year 22/23 and no update is yet available. During the reporting timeframe 1st Aug 21-31st July 22 - young people achieved 473 awards (281 individual young people). The lower numbers over the last few years have been impacted by the pandemic. During this period the focus was on supporting young people's mental health and well being and engaging with young people on the streets.

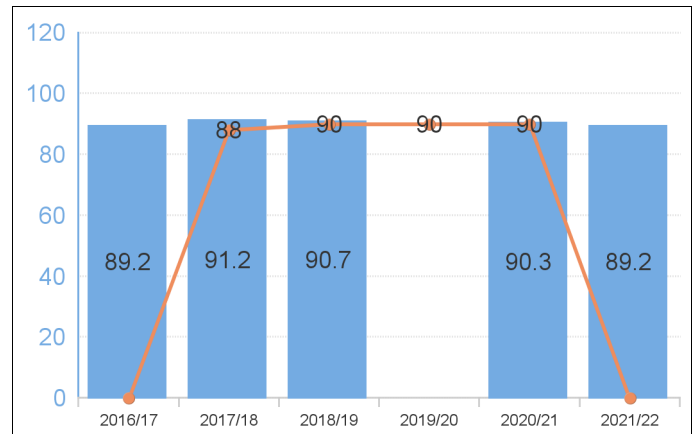
473



## Primary Attainment: Reading - Percentage Attaining or Exceeding Expected Levels

In 2021-22, 89% of primary pupils achieved or exceeded expected CfE levels in reading. The Council previously achieved the very challenging 3-year average target for 2019-21 of 90%, with a slight decrease linked to the legacy of the disruption of the last few years.  
Target under review.

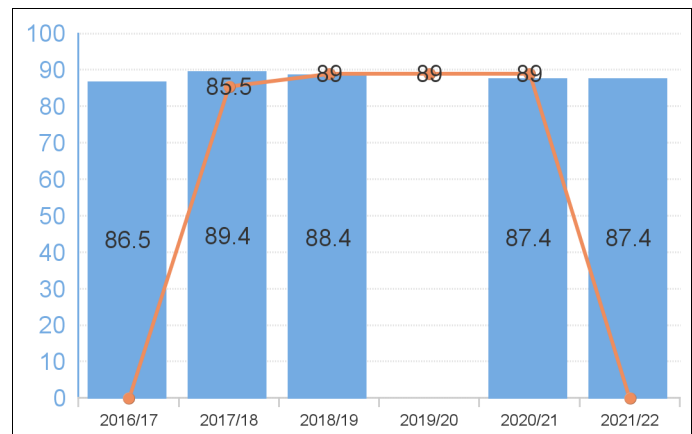
89.2 %



## Primary Attainment: Writing - Percentage Attaining or Exceeding Expected levels.

In 2021-22, 87.4% of primary pupils achieved or exceeded expected CfE levels in writing. The Council did not achieve the very challenging 3-year average target for 2019-21 of 89% as a result of learning loss associated with the impact of the global pandemic.  
Target under review.

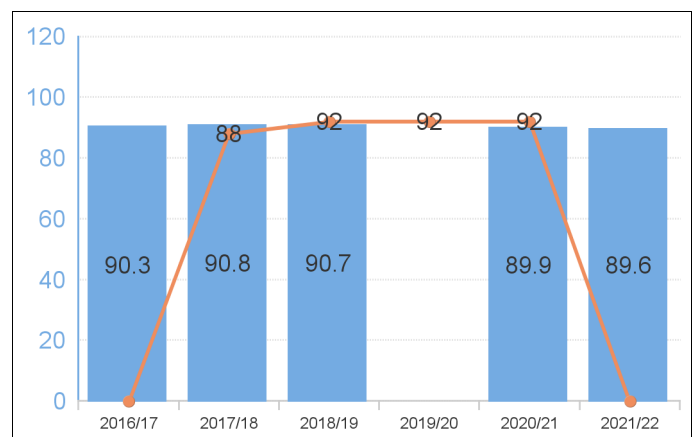
87.40 %



## Primary Attainment: Mathematics - Percentage Attaining or Exceeding Expected levels

In 2021-22, 89.6% of primary pupils achieved or exceeded expected CfE levels in numeracy, a very slight decrease. The Council did not achieve the very challenging 3-year average target for 2019-21 of 92% as a result of learning loss associated with the impact of the global pandemic.  
Target under review.

89.60 %

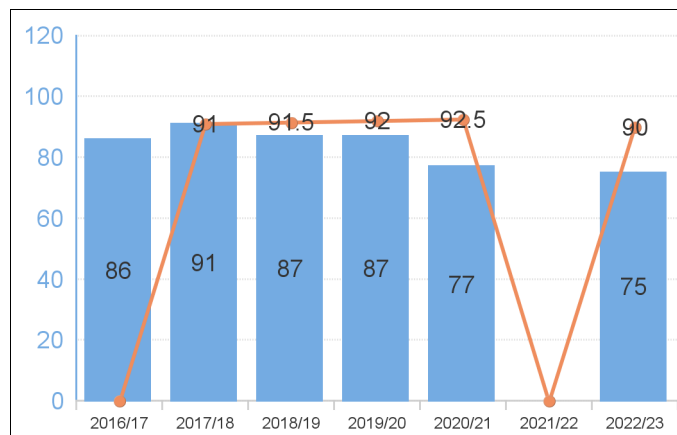


## Percentage of adult population participating in physical activity (including walking) for exercise

22/223 Update

Citizens' panel respondents' level of participation in physical activity has dropped and is below target. (base 573)  
East Renfrewshire Culture and Leisure Trust (ERCLT) are working hard with customers to understand their needs and offer a wide range of programmes to participate in fitness activities. ERCLT leisure centre attendances are now surpassing pre-pandemic levels of attendance.

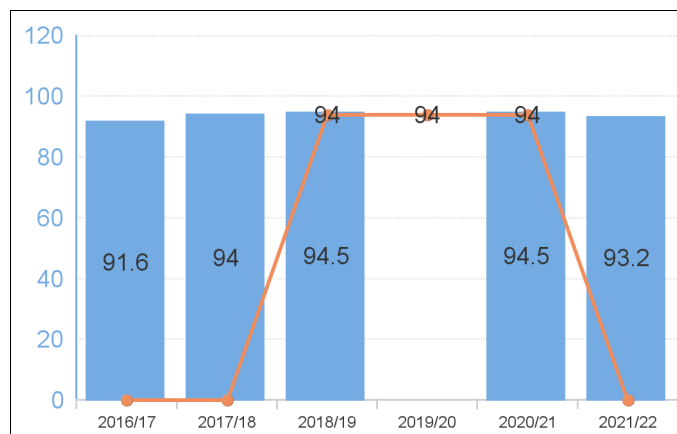
75 %



## Primary Attainment: Talking and Listening - Percentage Attaining or Exceeding Expected levels

In 2021-22, 93.2% of primary pupils achieved or exceeded expected CfE levels in talking and listening, a decrease on the previous year. The Council achieved the very challenging 3-year average target for 2019-21 of 94%, with a slight decrease linked to the legacy of disruption over the last few years  
Target under review

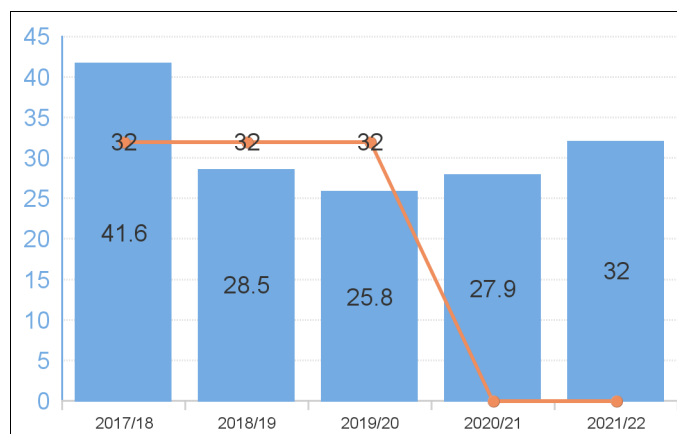
93.2 %



## S4: reduce gap between most and least deprived achieving 5 or more awards at National 5

The gap between the proportion of young people achieving 5 or more SCQF level 5 qualifications in SIMD deciles 9 and 10 compared to deciles 1 and 2 increased by 5.1% in 2021/22 to 32.0%.  
Target under review

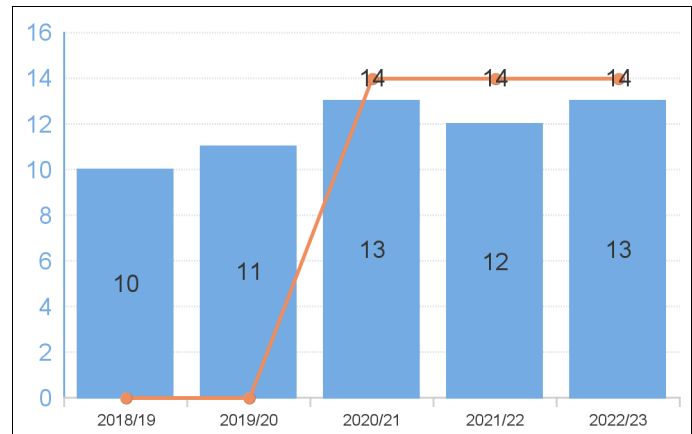
32 %



## Number of ERC schools with Rights Respecting Gold Award

Increase of one from previous reporting period

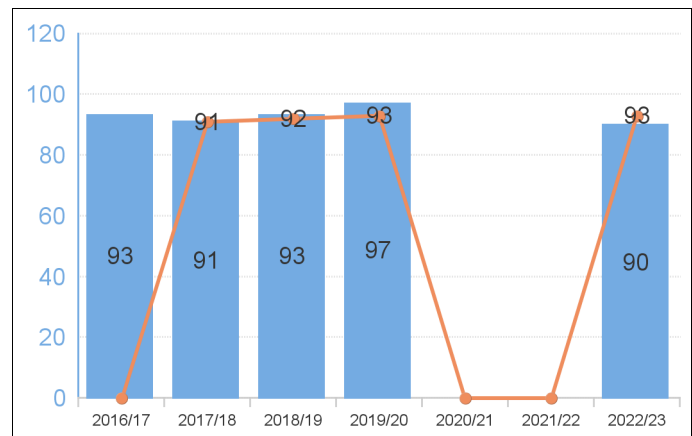
13



## Percentage of adult resident population engaging in cultural activities

2022 results show a large majority of respondents engage in cultural activities- 90%. Baseline 573.

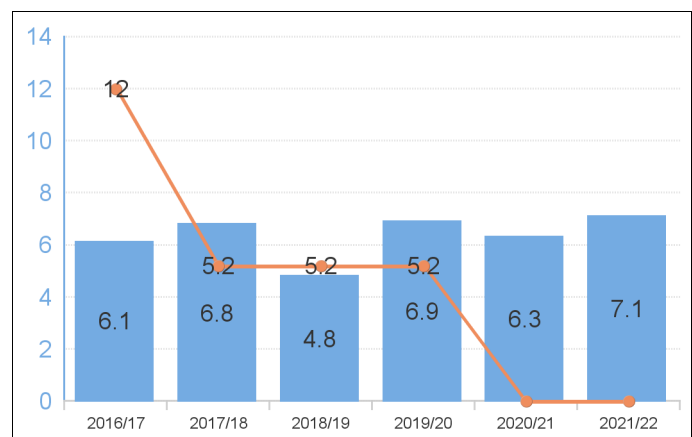
90 %



## Percentage of S4 roll with Insight points of 263 or fewer. 3-year average (2018-2020) target of 5.2% (E)

The percentage of S4 pupils with total Insight point scores of 263 or fewer (equivalent to eight "Pass" awards at National 4) increased to 7.1% in 2022. Target under review.

7.1 %

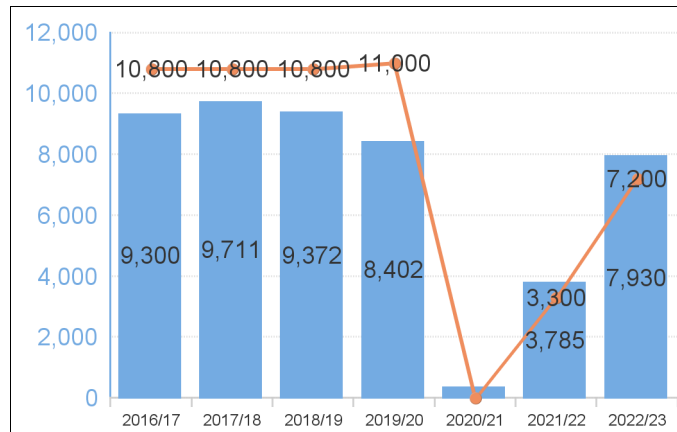




## Number of attendances per 1,000 population for indoor sports and leisure facilities

Some Covid-19 protocols were still in place during Q1 of this year, however almost all were removed by Q2. In July, wetside facilities in Eastwood High Sports Centre closed to allow for work to be done on the pool changing facilities. Due to unforeseen issues this closure continued to the end of 2022/23 and beyond. Despite this, dryside and wetside numbers through our Centres alone increased to 616,673 compared with pre-Covid levels of 575,463 in 2019/20. 7,930 sports attendances / 1000 population through our Leisure Centres and Community Facilities represents 110% of the full year target.

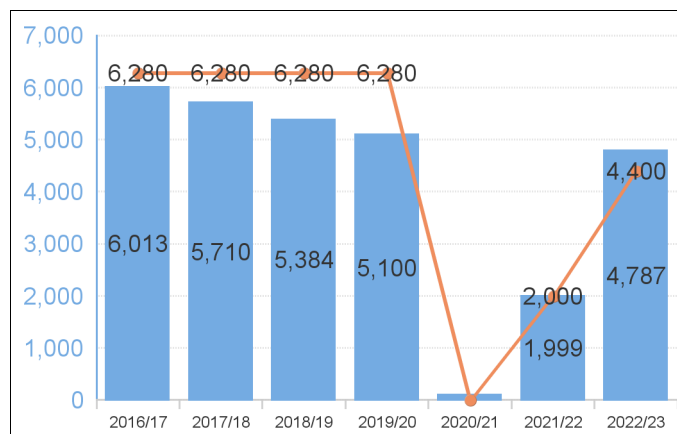
7930



## Number of Library visits per 1,000 population

The last significant Covid-19 restrictions were removed by the end of 2021/22. The return of adult programmes, the children's April holiday activities, the re-introduction of school visits, and a more stable Bookbug offering all contributed to increased physical visitor numbers. Total visits reached 462,321 (66% of pre-Covid levels). Virtual visits have recovered slightly better reaching 102% of pre-Covid numbers (218,918 cf 215,184). 4,787 combined physical and virtual visits represents 1.08% of the full year target.

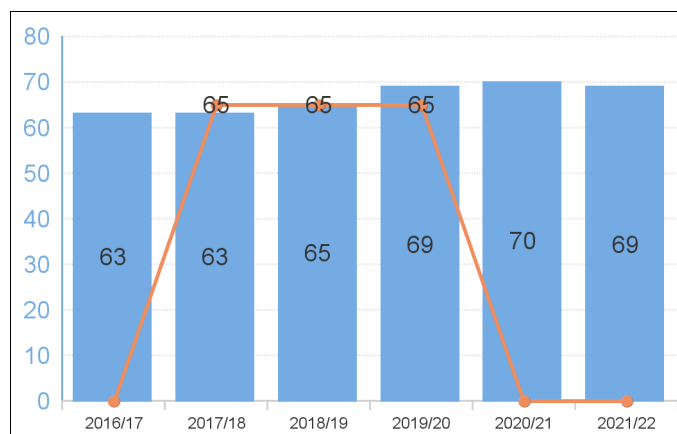
4,787



## % of pupils gaining 5+ awards at level 6

In 2021/22 the proportion of S6 pupils achieving 5 or more awards at SCQF level 6 rose slightly to 69%. Due to the change in assessment methodology, primarily the implementation of the alternative certification model, comparisons at the senior phase should be treated with some caution.

69 %



## Strategic Outcome 3

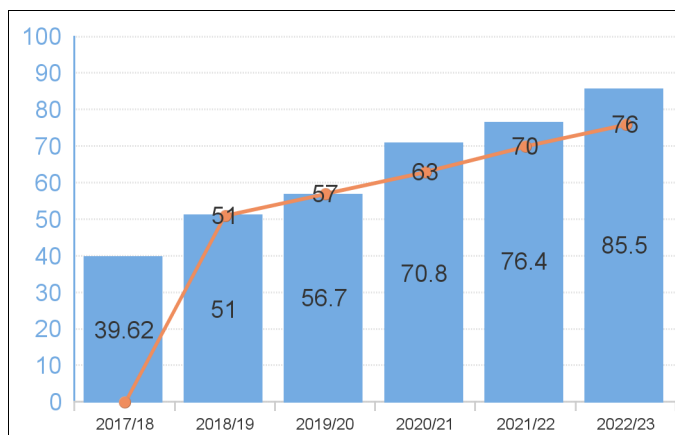


East Renfrewshire is a thriving, attractive and sustainable place for businesses and residents

### Percentage of street lights which are LED

End Year 2022-23. Target exceeded.  
85.52% of street lights are LED (13,186 of  
15,419 total lighting units).

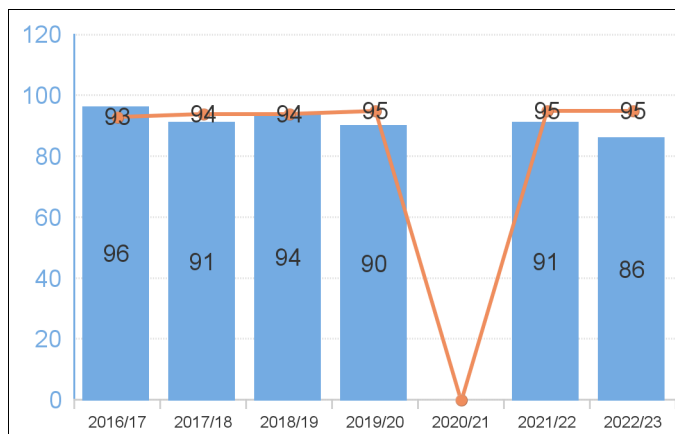
85.5 %



### Citizens' Panel - Public parks and open spaces % of service users rating service as very good/good

End Year 2022-23. Despite a slight  
decrease in satisfaction, the majority of  
respondents continued to rate our parks  
and open spaces positively (baseline 381).

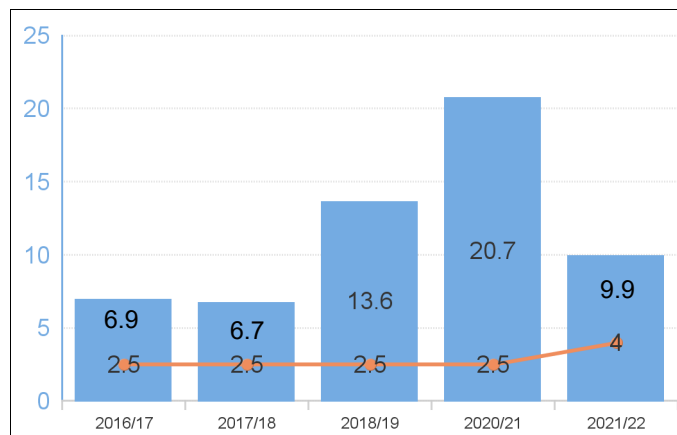
86 %



## % reduction in Council controlled carbon emissions

End Year 2022-23. Latest data 2021-22. Target exceeded. 9.9% reduction against a 4% target. Note updated methodology has meant changes to what is included in emissions reporting. The most notable change was the removal of supply chain emissions. The change in scope has been applied to the 20/21 figure to ensure consistency, now 20.7% (previously 8.3%). Most of the emissions savings were as a result of the Clyde Valley Waste Partnership which has diverted waste from landfill. Further reductions from this Contract are not expected now that it is established and these gains have been achieved.

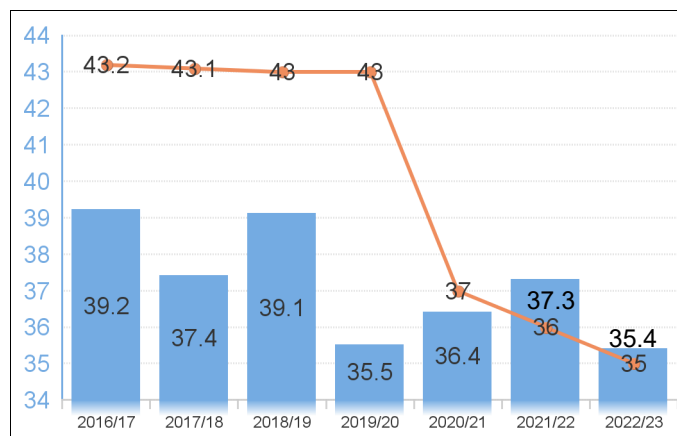
9.9 %



## Overall percentage of road network that should be considered for maintenance treatment

End Year 2022-23. Data from SCOTS shows improvement in our overall road condition. ERC ranked 26th (National Average 33.6%)

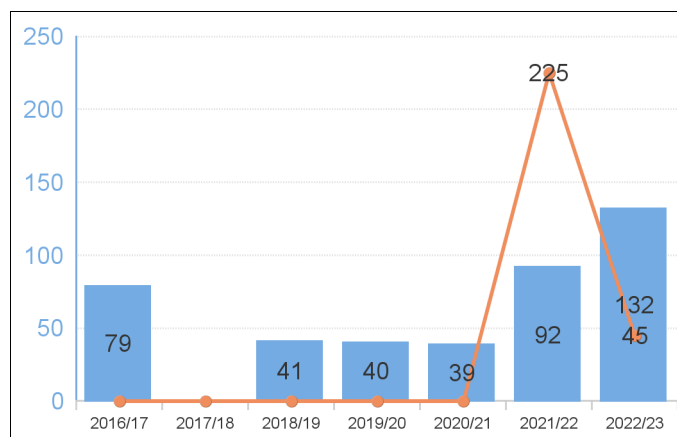
35.4 %



## Additional units being brought into affordable housing supply

132 units of affordable housing have been delivered. These are 94 Council new build homes at Maidenhill and Balgraystone developments. A mix of 1-4 bedroom homes, including wheelchair adapted flats and ground level accessible. 23 social rent units from Barrhead Housing Association – 12 at Lyoncross; 8 at Dealston Road both Barrhead, and 3 rent off the shelf purchases. These are 2/3 bed family homes. A further 15 homes have been provided as entry level priced homes for sale in Barrhead.

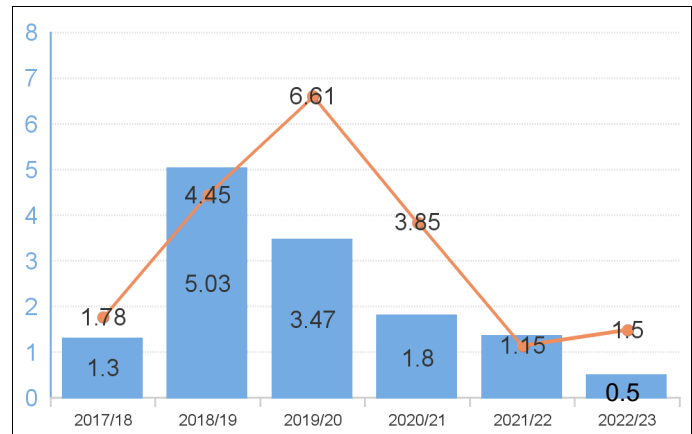
132



## City Deal Expenditure against approved Capital Plan (£m)

End Year 2022-23. Underspend in the City Deal budget due to delays in two City Deal projects involving third parties.

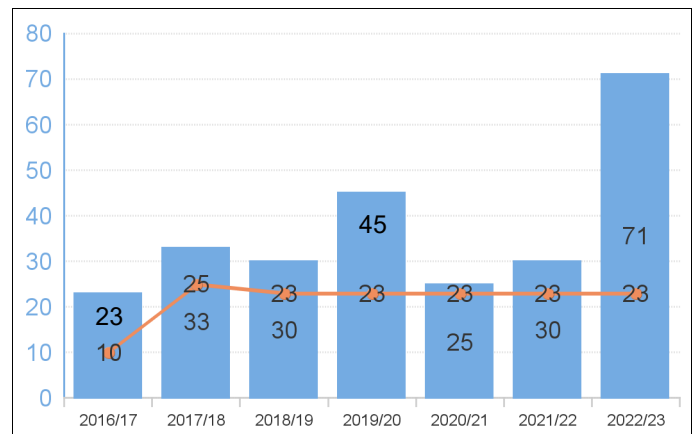
£ 0.5



## Number of businesses assisted to improve performance as a result of support received from the Council e.g. grants, loans and advice.

End Year 2022-23. Target exceeded. 41 existing businesses and 30 new businesses supported through the provision of grants and advice.

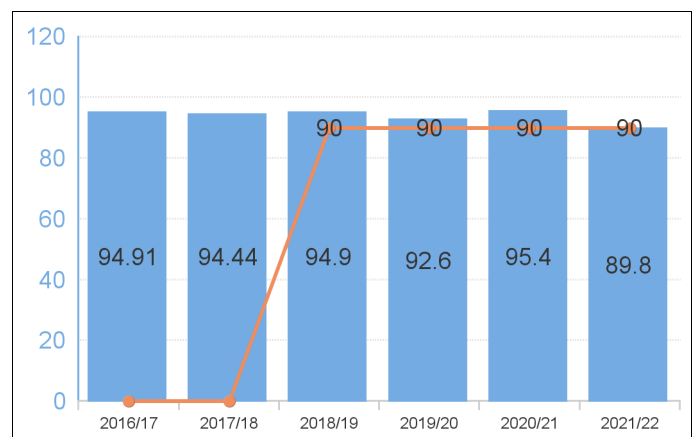
71



## Street Cleanliness Score - % Clean

End-Year 2022-23. Latest data 2021/22. ERC ranked 16th. The National Average score was 89.7% (usually above 90%), therefore, reflects a slight downward trend overall.

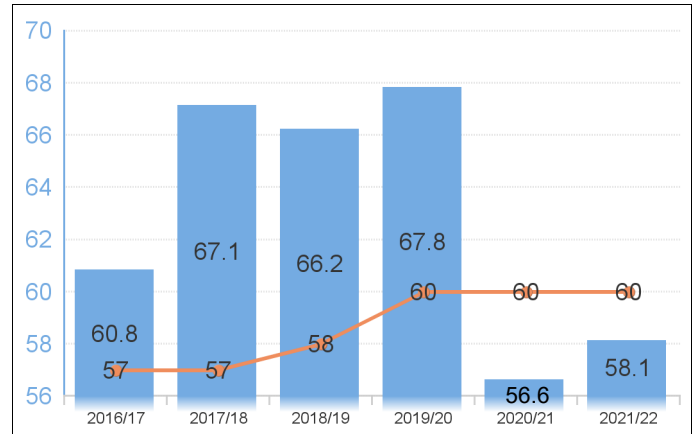
89.8%



## % of total household waste that is recycled

End Year 2022-23. Latest data 2021/22.  
ERC has reclaimed its top recycling  
Council status with a score of 58.1%. An  
improvement from the previous year of  
56.6% and remains well above the National  
average of 42.7%. Overall, Recycling  
levels have recovered from the previous  
year which experienced a dip to levels not  
seen since 2013. This was as a result of  
the impact of the Covid-19 pandemic on  
waste and recycling services. The sector  
continues to recover and it is hoped  
recycling levels locally and nationally will  
continue to improve.

58.1 %



## Strategic Outcome 4

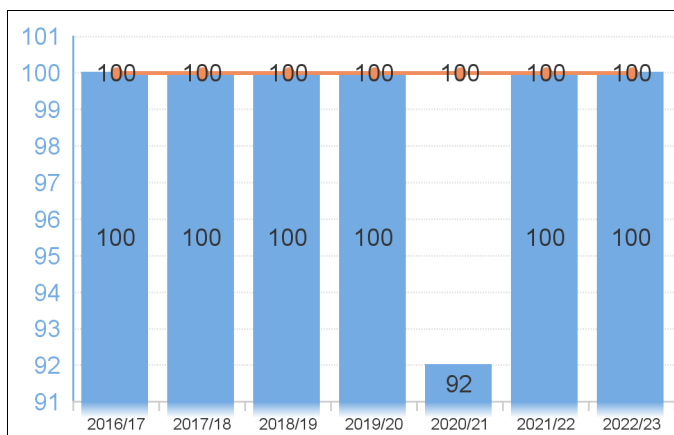


East Renfrewshire residents are safe and supported in their communities and homes

### Did your Community Payback Order help you look at how to stop offending?

Results of the six completed survey forms for 2022/23 reveals a 100% positive response.

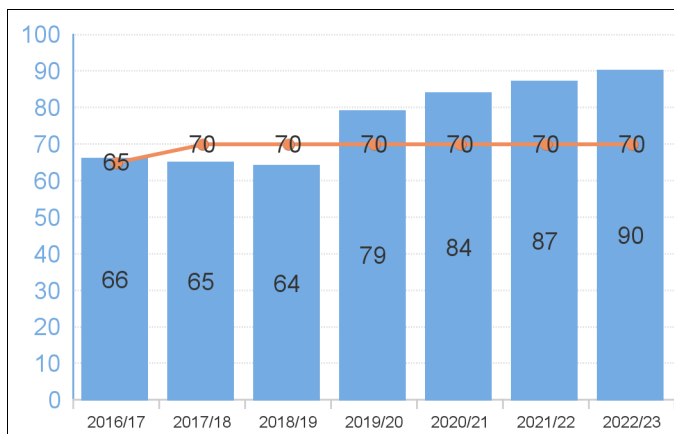
100 %



### % Change in women's domestic abuse outcomes

From April 2022 – March 2023, East Renfrewshire Women's Aid service reported significant change and improvement for women across all reported outcomes 98 reviews were completed with 90% of women assessed noting improvement in progress in their outcomes overall. Reduction in risk is reflected in the significant increases in the areas of safety with 90% improvement, health & wellbeing 82%, and empowerment and self-esteem 82%.

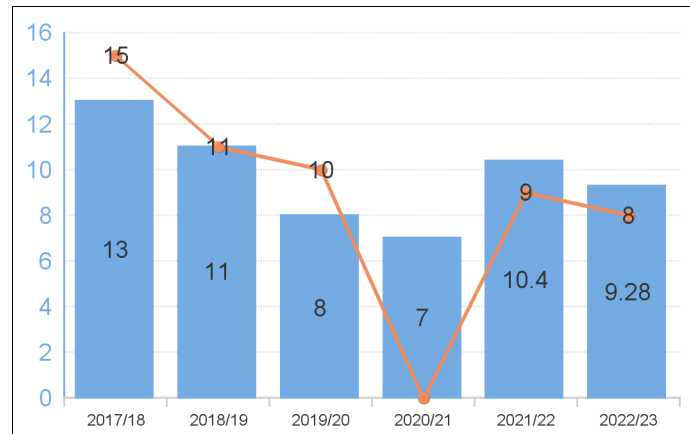
90 %



## % of total complaints reporting anti social behaviour which has recurred

Full end year data, not available.  
Data covers April 2022-Dec 2023.  
9.28% remains below last year's level  
10.4%.

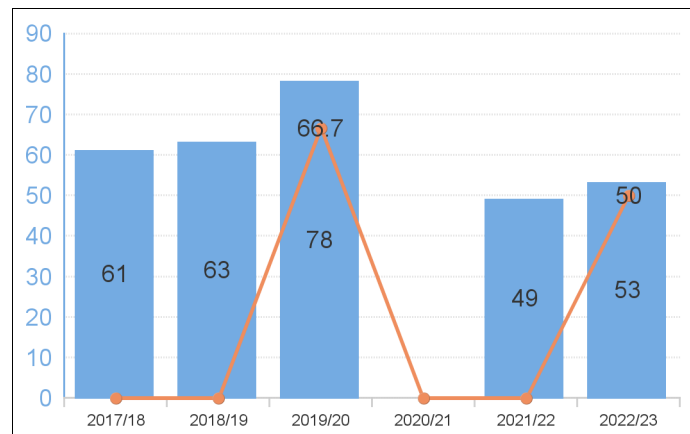
9.28 %



## % of respondents who agree/strongly agree that they feel a strong sense of belonging to their local community

Update 2022-23  
Respondent's perceptions of strong sense  
of belonging have increased since last year  
and is above target level. (Base 376)

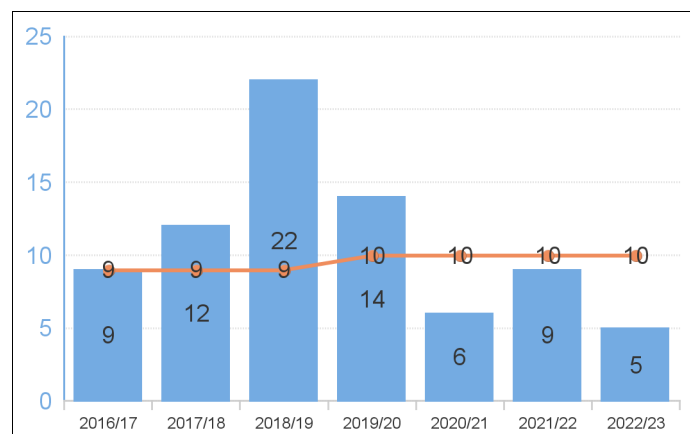
53 %



## % of service users moving from drug treatment to recovery service

14 individuals (5%) moved from treatment  
to recovery in 2022-23. This is a reduction  
on the 2021-22 figure (9%) but remains  
below target (10%). Recovery is a very  
person-centred process, and is influenced  
by a number of factors. Some may be  
discharged after treatment to support their  
own recovery within the community this  
isn't captured in the data. Supporting  
people to progress through treatment into  
recovery continues to be the key priority.  
Additional or alternative ways of measuring  
this are also being considered locally, and  
the development of a national  
measurement tool is underway.

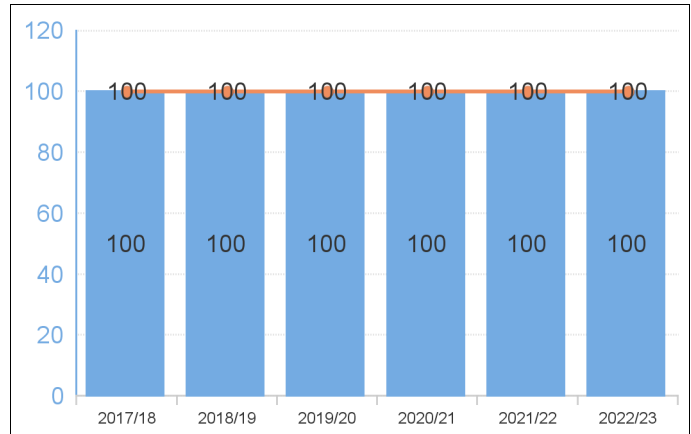
5 %



## People agreed to be at risk of harm and requiring a protection plan have one in place

All residents identified as at risk of harm by the HSCP have a bespoke protection plan in place.

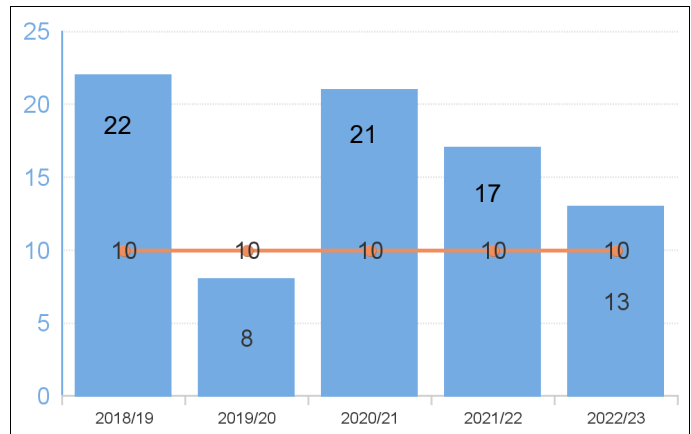
100 %



## Affordable housing adaptable /adapted

On track. 17 of 132 new affordable homes are designed for wheelchair users or ground level adaptable (13%). These homes have been delivered via the Council and housing association new build programmes. It is also important to note that all affordable homes for social rent are built to current housing for varying needs standards.

13 %





## Strategic Outcome 5

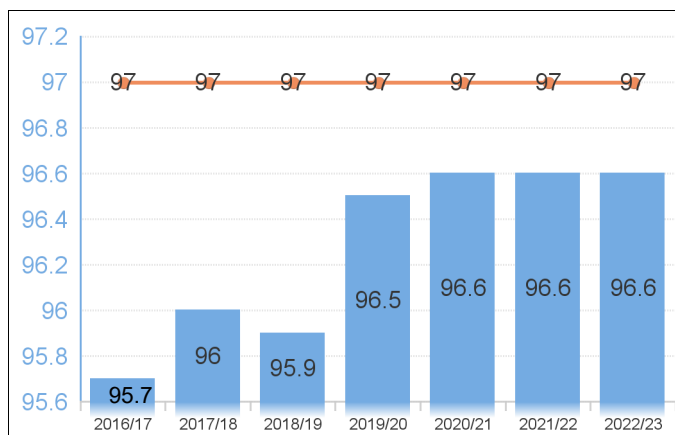


Older people and people with long term conditions in East Renfrewshire are valued; their voices are

### Percentage of people aged 65+ who live in housing rather than a care home or hospital

Latest update at December 2022 (2020/21 data) released March 2023. Indicator is still under development by Scottish Government and may change in future. Due to different configurations of services, figures for the hospital/hospice categories may not be comparable across partnership areas. Figure comprises 91.2% of people living unsupported at home, with a further 5.4% being supported to live at home. (Source: Scottish Govt MSG)

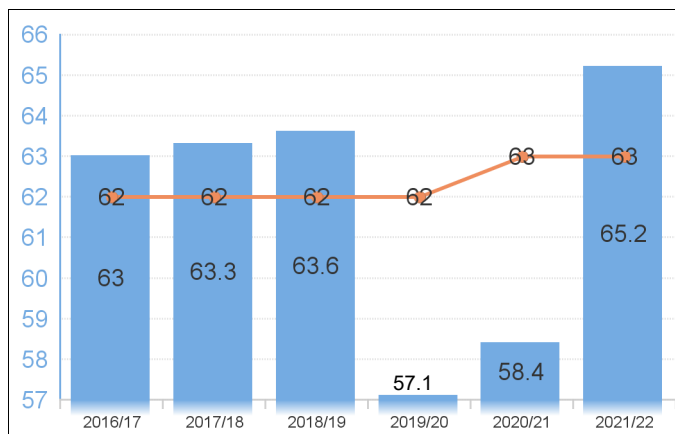
96.6 %



### Percentage of adults with intensive care needs receiving care at home

Latest available data (2021-22) at May 2023. In comparison the Scotland figure was 64.9% for the same period. Data relates to all adults receiving care at home against care home residents and those receiving continuing care in acute settings. (Source: Public Health Scotland)

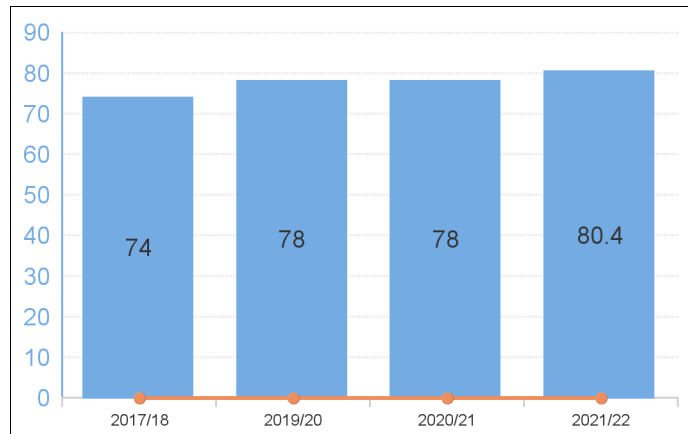
65.2 %



## Percentage of adults supported at home who agreed that they are supported to live as independently as possible

Up from 78% in previous survey (2019/20). Scotland figure for period 78.8%. Data is from the Health and Care Experience Survey which is a sample survey of people aged 17+ registered with a GP practice in Scotland. Latest available data at May 2023. (Source : Public Health Scotland)

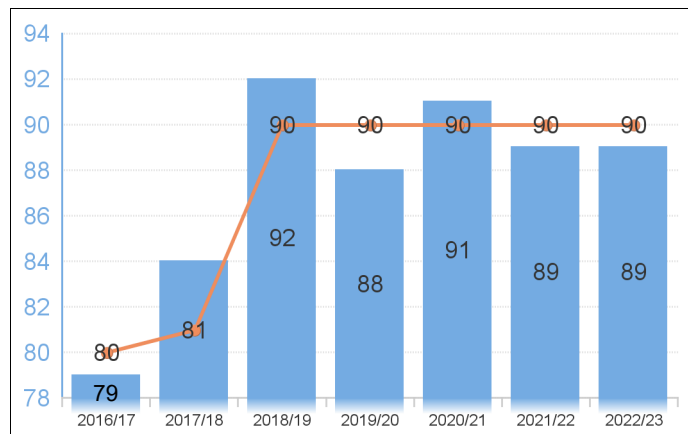
80.4 %



## People reporting 'living where you/as you want to live' needs met (%)

Of the total 826 valid responses 727 reported their needs met this year. Performance remains the same as 2021/22, and marginally below target (90%).

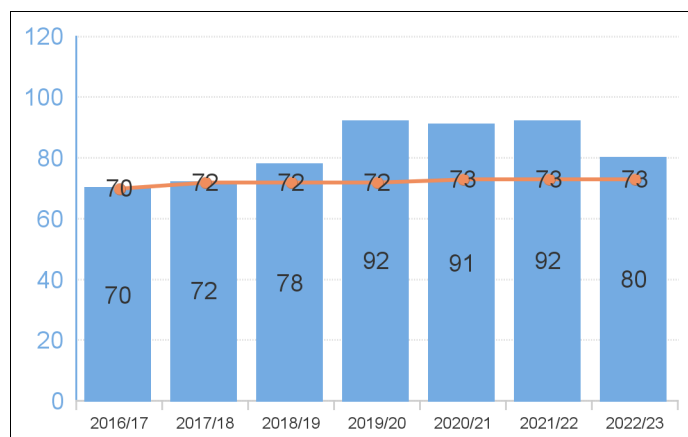
89 %



## People reporting 'quality of life for carers' needs fully met (%) (INCREASE)

Of the total 155 valid responses 123 reported their needs met this year. Performance is down from 92% in 2021/22. However, it remains above target (73%) as it has been since 2018/19.

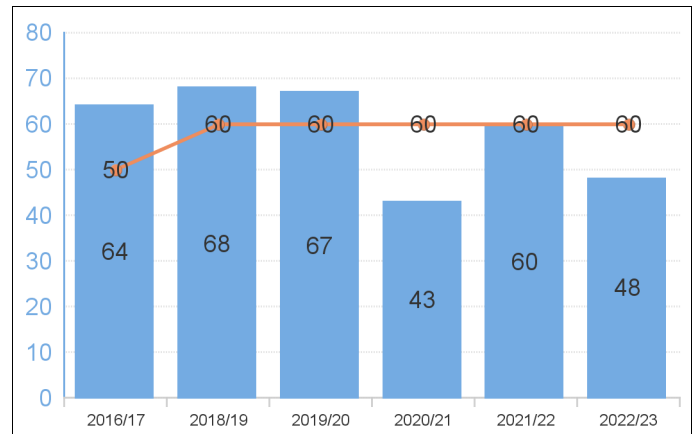
80 %



## Percentage of those whose care need has reduced following re-ablement / rehabilitation

The Quarterly performance average has fallen this year on last year's figure (60%).

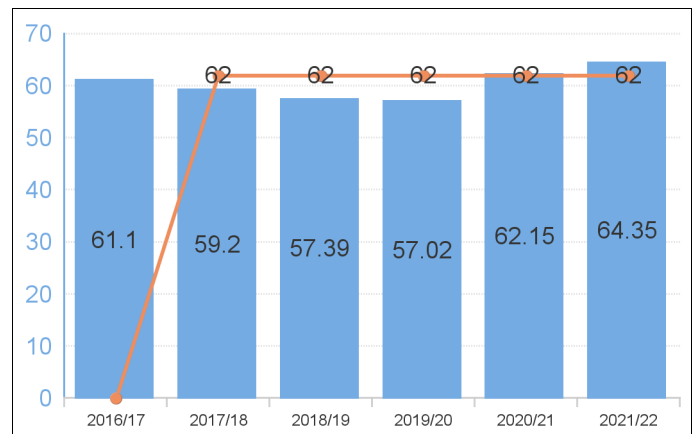
48 %



## % of people aged 65 or over with long term care needs receiving personal care at home (LGBF)

The LGBF data shows that our performance has improved slightly compared with the previous year (62.15%). This compares to a national average of 62.34%. The provision of quality care at home to support people to live independently and well in their own homes remains a key priority for the partnership and ongoing improvement of our care at home services continues. (Source: Improvement Service Feb 2023)

64.35 %



# Strategic Outcome 6 - Customer, Efficiency, People

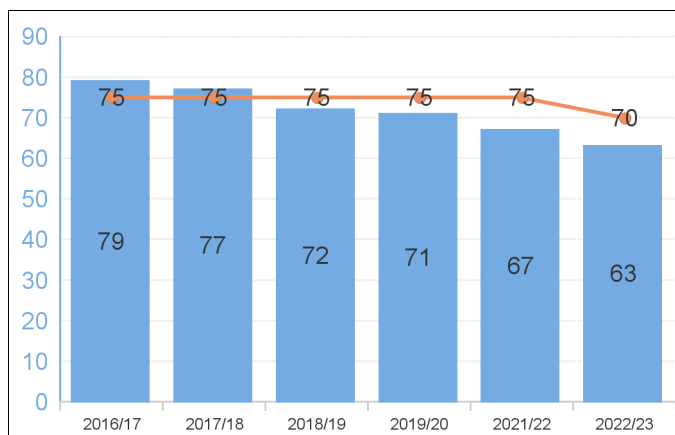


## Customer

**% of Citizen's Panel respondents who were satisfied or very satisfied with the services provided by East Renfrewshire Council.**

End year 2022/23  
Overall satisfaction with Council services remains positive for the majority of respondents, 63%. There has been a reduction of 4% since last year, however, this reflects national trends. Latest results available for the Scottish Household Survey for overall satisfaction with local services was 53% and at 63% the Council remains above these levels. (Base 424)

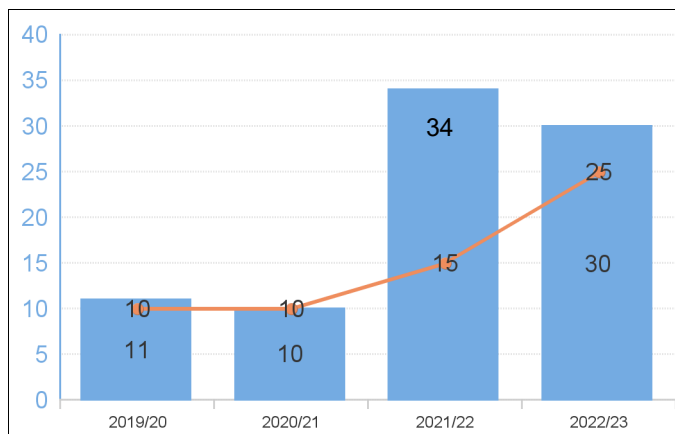
63 %



**% of customer contact made online (excluding payments)**

At 30%, the % of online customer contacts has exceeded our target of 25%. The decrease of 31k was directly impacted by the timing of the annual garden waste renewals which were later than previous years due to the late budget process. It is anticipated that the level of online contacts will increase over the next six months as residents continue to renew permits online.

30 %

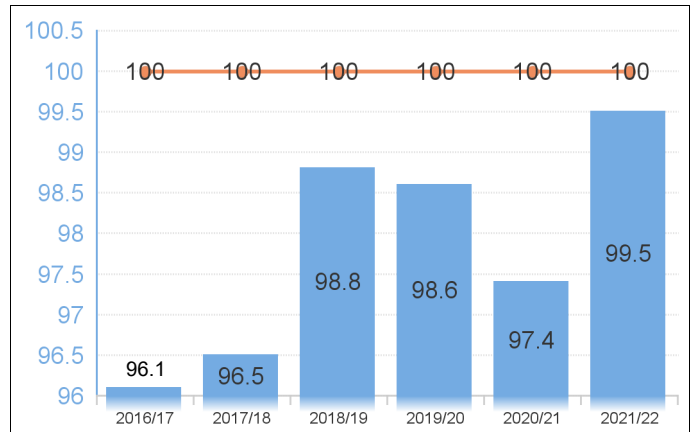


## Efficiency

### Actual Council revenue outturn against revised revenue budget. Target <100%

Actual expenditure vs budgeted is monitored and managed throughout the year. The pre-audit value for 2022/23 will not be available until end of June 2023.

99.50 %

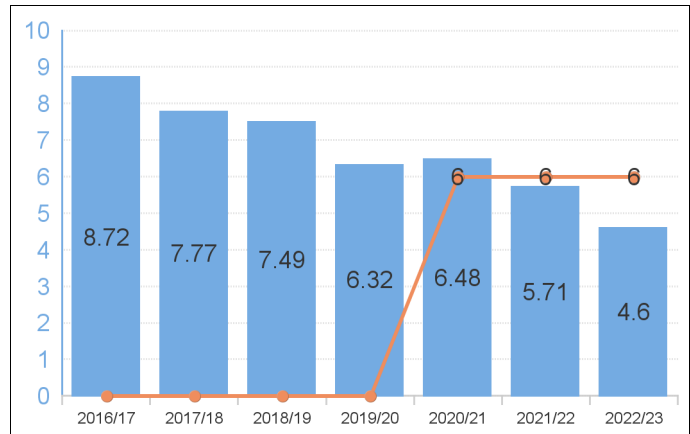


## People

### The gender pay gap

The gender pay gap is 4.6 which is a reduction of 1.1% since the previous year. The hourly rate for men is £20.69 and for females £19.73

4.60



### Sickness absence days per employee

From 2 July 2022 the entitlement to special leave for COVID-related absences ended for all employees, meaning all COVID absence is treated the same as sickness absence. During 21/22 the rules from COSLA around the recording of Covid absence changed, which we can see has now had an impact on the 22/23 absence figures. 9.25% of LG absence is attributed to Covid, which has increased overall by 3.81% in comparison to 21/22 absence. Teachers absence has also been impacted by covid with 4.82% of the absence attributed to covid.

11.1

