East Renfrewshire Integration Joint Board

2020/21 Annual Audit Report - DRAFT





Prepared for East Renfrewshire Integration Joint Board and the Controller of Audit

November 2021

Contents

Key messages	3	
Introduction	5	
1. Audit of 2020/21 annual accounts	7	
2. Financial management and sustainability	11	
3. Governance, transparency, and Best Value	16	
Appendix 1	20	
Appendix 2	24	
Appendix 3	27	

Key messages

2020/21 annual report and accounts

- 1 Our audit opinions on the annual accounts of the East Renfrewshire Integration Joint Board (the IJB) are unmodified.
- We received the unaudited accounts on 23 June 2021 in line with our agreed audit timetable. In light of the working restrictions arising from the current COVID-19 pandemic, we agreed with senior officers of the IJB to take advantage of the flexibilities conferred under the Coronavirus (Scotland) Act 2020 and re-profile the timing and delivery of our audit to complete in November 2021.

Financial management and sustainability

- 3 The IJB has appropriate and effective financial management arrangements in place to support financial monitoring, reporting and decision making.
- 4 The IJB returned an underspend of £5.759 million against a budgeted overspend of £2.432 million, prior to any identified savings. This was mainly due to reduced service costs in some areas because of COVID-19 as well as earmarked funding received in-year that was unspent as at 31 March 2021.
- The medium-term financial outlook, covering the period 2022/23 to 2026/27, has been updated by the IJB to reflect the impact of COVID-19, with an identified funding shortfall of around £4 million per year from 2021/22 onwards. Future efficiency savings alone are unlikely to address this funding gap and the IJB will need to continue to work with partners to develop a revised financial strategy which ensures the organisation remains financially sustainable.

Governance, Transparency and Best Value

- The IJB has appropriate governance arrangements in place that support the scrutiny of decisions by the Board. Governance arrangements operating throughout the COVID-19 pandemic have been appropriate and operated effectively.
- 7 The IJB has put in place appropriate arrangements to demonstrate the achievement of Best Value.

8 The IJB has effective arrangements for managing performance and monitoring progress towards strategic objectives.

Introduction

- **1.** This report summarises the findings from our 2020/21 audit of East Renfrewshire Integration Joint Board (the IJB).
- **2.** The scope of our audit was set out in our Annual Audit Plan presented to the Performance and Audit Committee meeting on 23 June 2021. This report comprises the findings from:
 - an audit of the IJB's 2020/21 annual accounts and
 - consideration of the four audit dimensions that frame the wider scope of public audit set out in the Code of Audit Practice 2016.
- **3.** The global coronavirus pandemic has had a considerable impact on the IJB and its partner bodies during 2020/21. This has had significant implications for services, sickness absence levels and planned projects and initiatives. Risks related to the pandemic were included in our Annual Audit Plan, and we have adapted our planned audit work at the IJB to address these risks.

Adding value through the audit

- **4.** We add value to the IJB through our audit through:
 - regular meetings with the Chief Finance Officer and Accountancy Manager (Deputy Chief Finance Officer) to assess technical accounting guidance around coronavirus funding and expenditure and agree the associated reporting requirements in the financial statements.
 - identifying and providing insight on significant risks, and making clear and relevant recommendations
 - sharing intelligence and good practice through our national reports (Appendix 3) and good practice guides
 - providing clear and focused conclusions on the appropriateness, effectiveness and impact of corporate governance, performance management arrangements and financial sustainability.

Responsibilities and reporting

5. The IJB has primary responsibility for ensuring the proper financial stewardship of public funds. This includes preparing annual accounts that are in accordance with proper accounting practices. The IJB is also responsible for compliance with legislation, and putting arrangements in place for governance, propriety and regularity that enable it to successfully deliver its objectives.

- **6.** Our responsibilities, as independent auditor appointed by the Accounts Commission, are established by the Local Government (Scotland) Act 1973, the Code of Audit Practice and supplementary guidance, and International Standards on Auditing in the UK. As public sector auditors, we give independent opinions on the annual accounts. Additionally, we conclude on the appropriateness and effectiveness of the performance management arrangements, the suitability and effectiveness of corporate governance arrangements, and the financial position and arrangements for securing financial sustainability. Further details of the respective responsibilities of management and the auditor can be found in the Code of Audit Practice and supplementary guidance.
- **7.** This report raises matters from our audit. Weaknesses or risks identified are only those which have come to our attention during our normal audit work and may not be all that exist. Communicating these does not absolve management from its responsibility to address the issues we raise and to maintain adequate systems of control.
- **8.** Our Annual Audit Report contains an agreed action plan at <u>Appendix 1</u>. It sets out specific recommendations, responsible officers, and dates for implementation. It also includes outstanding actions from last year and progress against these.

Auditor independence

- **9.** Auditors appointed by the Accounts Commission or Auditor General must comply with the Code of Audit Practice and relevant supporting guidance. When auditing the financial statements, auditors must comply with professional standards issued by the Financial Reporting Council and those of the professional accountancy bodies.
- **10.** We can confirm that we comply with the Financial Reporting Council's Ethical Standard. We can also confirm that we have not undertaken any non-audit related services and therefore the 2020/21 audit fee of £27,330, as set out in our Annual Audit Plan, remains unchanged. We are not aware of any relationships that could compromise our objectivity and independence.
- **11.** This report is addressed to both the IJB and the Controller of Audit and will be published on Audit Scotland's website www.audit-scotland.gov.uk in due course. We would like to thank all management and staff who have been involved in our work for their co-operation and assistance during the audit.

1. Audit of 2020/21 annual accounts

The principal means of accounting for the stewardship of the resources and performance

Main judgements

Our audit opinions on the annual accounts of the East Renfrewshire Integration Joint Board (the IJB) are unmodified.

We received the unaudited accounts on 23 June 2021 in line with our agreed audit timetable. In light of the working restrictions arising from the current COVID-19 pandemic, we agreed with senior officers of the IJB to take advantage of the flexibilities conferred under the Coronavirus (Scotland) Act 2020 and re-profile the timing and delivery of our audit to complete in November 2021.

Our audit opinions on the annual accounts are unmodified

- **12.** The annual accounts for the year ended 31 March 2021 were approved by the IJB on 24 November 2021. As reported in the independent auditor's report:
 - the financial statements give a true and fair view of the state of affairs of the IJB and its income and expenditure for the year were properly prepared in accordance with the financial reporting framework.
 - the management commentary, the audited part of the remuneration report and the annual governance statement were all consistent with the financial statements and properly prepared in accordance with proper accounting practices.

The COVID-19 pandemic had a limited impact on audit evidence

- **13.** The completeness and accuracy of accounting records and the extent of information and explanations that we required for our audit were not affected by the COVID-19 pandemic.
- **14.** The working papers provided to support the accounts were of a good standard and the audit team received support from finance staff which helped ensure the final accounts audit process ran smoothly.

The annual accounts were signed off in line with timescales permitted to reflect COVID-19

- **15.** As a result of the continuing impact of COVID-19, the submission deadlines for IJB's audited annual accounts and annual audit reports have been set at 30 November 2021.
- **16.** The unaudited annual accounts were received in line with our agreed audit timetable on 23 June 2021. In light of the working restrictions arising from the current COVID-19 pandemic combined with the need to maintain the quality of our audit in a remote working environment, we agreed with senior officers of the IJB to take advantage of the flexibilities conferred under the Coronavirus (Scotland) Act 2020 and reprofile the timing and delivery of our audit to complete in November 2021. The annual accounts were signed off in line with the revised timetable.

Overall materiality is £2.1 million

- **17.** We apply the concept of materiality in both planning and performing the audit and in evaluating the effect of any identified misstatements on the audit. We identify a benchmark on which to base overall materiality such as gross expenditure and apply what we judge to be the most appropriate percentage level for calculating materiality values.
- **18.** The determination of materiality is based on professional judgement and is informed by our understanding of the entity and what users are likely to be most concerned about in the financial statements. In assessing performance materiality, we have considered factors such as our findings from previous audits, any changes in business processes and the entity's control environment including fraud risks.
- **19.** Our initial assessment of materiality was carried out during the planning phase of the audit and was based on projections around the impact of COVID-19 on expenditure. On receipt of the unaudited annual accounts materiality levels were revised and updated to reflect the actual levels of expenditure during 2020/21 as summarised in Exhibit 1.

Exhibit 1 Materiality values

Materiality level	Planning	Final
Overall materiality	£1.85 million	£2.1 million
Performance materiality	£1.11 million	£1.26 million
Reporting threshold	£100 thousand	£105 thousand

Source: Audit Scotland

Significant findings to report on the annual accounts

- **20.** International Standard on Auditing (UK) 260 requires us to communicate significant findings from the audit to those charged with governance, including our view about the qualitative aspects of the IJB's accounting practices covering accounting policies, accounting estimates and financial statements disclosures.
- **21.** Appendix 2 provides our assessment of risks of material misstatement in the annual accounts and any wider audit dimension risks. These risks influence our overall audit strategy, the allocation of staff resources to the audit, and indicate how the efforts of the audit team are directed. Appendix 2 also identifies the work we undertook to address these risks and our conclusions from this work.
- **22.** Our audit identified two significant adjustments which exceeded our materiality threshold of £2.1 million. Management have agreed to correct both misstatements, neither of which had an impact on the final financial position of the IJB. In detail:
 - After the preparation of the accounts a coding error was identified in the
 central spreadsheet prepared by officers in the health board for the
 calculation of the set-aside. This impacted the set aside value in both
 2020/21 and 2019/20. A misstatement of £7.972 million for was identified
 for 2020/21 and an associated prior year restatement of £7.589 million
 was required. We have concluded that the misstatement was an isolated
 issue and does not indicate a wider systematic error.
 - A classification error relating to a £4.2 million misstatement within expenditure which was included as Prescribing instead of Family Health Service.
- **23.** A further two misclassifications within notes to the accounts were identified and corrected by management as follows:
 - Note 2 has been updated to include £210,000 of Covid-19 funding which was correctly reflected in the Comprehensive Income and Expenditure Account and Note 3 but was omitted from Note 2.
 - Note 4 for hosted services correctly reflected the total Learning Disability In-Patient Services cost of £9.294 million, however the split across each of the IJB's was misclassified. The movement relating to East Renfrewshire was a reduction to cost of £1.915 million from £1.926 million to £0.011 million.

Unadjusted misstatements

24. We have no unadjusted misstatements to report.

Good progress was made on prior year recommendations

25. The IJB has made good progress in implementing our prior year audit recommendations. For actions not yet implemented, revised responses and timescales have been agreed with management, and are set out in Appendix 1.

2. Financial management and sustainability

Financial management is about financial capacity, sound budgetary processes and whether the control environment and internal controls are operating effectively

Main judgements

The IJB has appropriate and effective financial management arrangements in place to support financial monitoring, reporting and decision-making.

The IJB returned an underspend of £5.759 million against a budgeted overspend of £2.432 million, prior to any identified savings. This was mainly due to reduced service costs in some areas because of COVID-19 as well as earmarked funding received in-year that was unspent at 31 March 2021.

The medium-term financial outlook, covering the period 2022/23 to 2026/27, has been updated to reflect the impact of COVID-19, with an identified funding shortfall of around £4 million per year from 2021/22 onwards. Future efficiency savings alone are unlikely to address this funding gap and the IJB will need to continue to work with partners to develop a revised financial strategy which ensures the organisation remains financially sustainable.

The 2020/21 budget included planned savings to address the funding gap for the year

26. The IJB approved its 2020/21 budget of £124.054 million in March 2020. The budget identified a funding gap of £2.432 million with plans to address this using identified savings and transfers from reserves as required. Savings plans included review of non-residential care packages.

The budget process was appropriate

27. The budget was prepared with a high level of uncertainty due to the COVID-19 pandemic and as a result, the final position was expected to change. Members received regular and accurate information on the IJB's financial position throughout the year as detailed budget monitoring reports were submitted to meetings of the IJB. Appropriate adjustments were made to the budget to reflect additional funding streams and commitments as they occurred,

and the actual year-end outturn position was in line with expectations reported to the Integration Joint Board.

28. The content of the budget monitoring reports was regularly updated to reflect the financial impact of COVID-19. An additional section was included that highlighted additional income received and expenditure incurred as a result of COVID-19. This ensured the IJB were aware of how COVID-19 impacted on the overall financial position and outturn. We have concluded that the IJB has appropriate budget monitoring arrangements.

The IJB returned an underspend in 2020/21

- **29.** The impact on public finances of the COVID-19 pandemic has been unprecedented and this has necessitated both the Scottish and UK governments to provide substantial additional funding for public services as well as support for individuals, businesses, and the economy. It is likely that further financial measures will be needed and that the effects of the pandemic will be felt well into the future.
- **30.** The IJB received additional funding of £12.260 million in year from the Scottish Government in relation to COVID-19. The IJBs accounts include £9.095 million of specific costs that were incurred as a consequence of the pandemic and as such, a total of £3.145 million was added to the ring-fenced reserves balance in year. The accounts were prepared on the assumption that the Scottish Government will continue to fund additional COVID-19 expenditure during 2021/22.
- **31.** The IJB accounts disclose a surplus of £5.759 million in the financial year. Exhibit 2 illustrates a high-level summary of funding contributions and total expenditure which resulted in a surplus on the provision of service. It also shows the movements in reserves during the year.

Exhibit 2 **Year-end financial summary**

IJB summary	NHS Greater Glasgow & Clyde £m	East Renfrewshire Council £m	Total £m	Financial outturn £m
Net funding contribution (Income)				
Funding contribution from partners	(118.742)	(57.531)	(176.273)	
Resource transfer			(6.568)	

Social Care Fund	(5.275)	
Net funding contribution		(188.116)
Total expenditure		182.357
2020/21 surplus on the provision of services		(5.759)
Represented by:		
Funding received transferred to earmarked reserves	(2.227)	
Funding received transferred to ring-fenced reserves (see para 32 below)	(4.363)	
Earmarked reserves drawn down in year	0.831	(5.759)

Source: East Renfrewshire Integration Joint Board Annual Accounts

- **32.** The £4.363 million ring-fenced funding reflects monies received for local and national priorities which have yet to be delivered, including £3.145 million of COVID-19 funding received from the Scottish Government not spent in year. This will be utilised in 2021/22 to support the ongoing response to the pandemic. This ring-fenced funding has been transferred to reserves and can only be used for the intended purpose.
- **33.** An additional £2.227 million has been transferred to earmarked reserves to be used for specific purposes over the coming years, including budget saving phases, counselling in schools and children and young peoples' mental health framework. This gives the IJB total earmarked reserves of £5.667 million.
- **34.** Reserves are an integral part of the medium and longer-term financial planning of the IJB and its financial sustainability. The IJB holds reserves as a contingency to mitigate the impact of unanticipated pressures and to meet specific future commitments. The board aims to hold uncommitted general reserves of 2% of the IJBs revenue budget (excluding significant fixed costs such as family health service), which equates to approximately £1 million.
- **35.** At 31 March 2021 the IJB held £272,000 of general reserves as was the position at 31 March 2020. The balance of £272,000 is significantly below the

reserve's strategy target of around £1 million, however, the IJBs earmarked reserve balance can be used to deal specifically with budget savings and inyear pressures. The current reserves held by the IJB are considered appropriate in the short term, however there is a risk that additional general reserves may be required in the longer term given the unprecedented financial challenges facing the IJB. The IJB should consider how to align its general reserve level with its stated reserves policy.

Recommendation 1

The level of general reserves should be reviewed, and appropriate action taken to comply with the stated reserves policy and bring the level of general reserves held into line with the Boards target.

The medium-term financial plan has been updated to reflect the expected impact of COVID-19

- **36.** Financial sustainability looks forward to the medium and longer term to consider whether the body is planning effectively to continue to develop its services or the way in which they should be delivered. The IJB approved an updated five-year medium-term financial outlook in June 2021. This covers the period 2022/23 to 2026/27 and supports the development of the current strategic plan. The financial outlook details a range of scenarios and factors that impact on the IJBs ability to deliver the strategic plan, including:
 - Anticipated funding levels
 - Cost pressures arising from inflation, service demand and changes in legislation
 - Cost pressures arising as a result of the on-going response to the COVID-19 pandemic and the future consequences on service demand due to the pandemic.
- **37.** The outlook is updated annually to recognise changes in these scenarios and factors and identifies a potential funding gap of around £4 million each year from 2021/22 onwards.

Future funding gaps are unlikely to be addressed through efficiency and transformation savings alone

- **38.** The IJB has demonstrated a reasonable track record in the delivery of its agreed savings targets, although this has become increasingly difficult due to increased levels of demand and the pandemic response.
- **39.** Savings targets have been set for 2021/22 and beyond, however efficiency savings and service reforms alone are unlikely to bridge the funding gaps identified in the longer-term without significant impact to the level of service currently delivered by the IJB.

40. The potential funding gap identified within the medium-term financial outlook of £22 million over the five years from 2022/23 represents a challenging target. Efficiency savings alongside service reform and prioritisation will address some of the funding gap, however with increasing demand pressures, officers consider that the longer-term gap cannot be bridged through efficiency savings alone and will continue to engage with partner bodies around future funding levels.

Recommendation 2

Continue to engage with partner bodies in relation to future funding levels, to ensure the IJB remains financially sustainable.

Financial systems of internal control operated effectively

- **41.** The IJB is reliant on the systems of its partner bodies, NHS Greater Glasgow and Clyde and East Renfrewshire Council, for its key financial systems including ledger and payroll. All IJB transactions are processed through the respective partners' systems and all controls over these systems are within the partner bodies, rather than the IJB.
- **42.** As part of our audit approach, we sought assurances from the external auditors of NHS Greater Glasgow and Clyde and East Renfrewshire Council in accordance with International Standard on Auditing (UK) 402. Confirmation has been received that there were no weaknesses in the systems of internal controls for either the health board or the council impacting on the audit of the IJB.

Standards of conduct and arrangements for the prevention and detection of fraud and error are appropriate

- 43. The IJB does not maintain its own policies relating to the prevention and detection of fraud and error but instead depends on those in place at its partner bodies. The arrangements in place at East Renfrewshire Council and NHS Greater Glasgow and Clyde were reviewed as part of the external audits and the respective teams found them to be adequate. The IJB has a Code of Conduct in place to which members subscribe and the Members' Registers of Interest are publicly available on the IJB's website.
- 44. We reviewed the arrangements in place at NHS Greater Glasgow and Clyde and East Renfrewshire Council through consideration of the work by partner body auditors and concluded that appropriate arrangements are in place for the prevention and detection of fraud and error. We are not aware of any specific issues we require to bring to your attention.

3. Governance, transparency, and Best Value

The effectiveness of scrutiny and oversight and transparent reporting of information. Using resources effectively and continually improving services.

Main judgements

The IJB has appropriate governance arrangements in place that support the scrutiny of decisions by the Board. Governance arrangements operating throughout the COVID-19 pandemic have been appropriate and operated effectively.

The IJB has put in place appropriate arrangements to demonstrate the achievement of Best Value.

The IJB has effective arrangements for managing performance and monitoring progress towards strategic objectives.

Governance arrangements operating throughout the COVID-19 pandemic have been appropriate and operated effectively

- **45.** In response to the COVID-19 pandemic the IJB made a number of changes to its governance arrangements including the establishment of a Local Resilience Management Team, implementation of temporary decision-making arrangements, the creation of a COVID-19 risk register and participation in local and national working groups. The IJB worked with partner organisations to support a joined-up response.
- 46. Virtual Board and Performance and Audit Committee meetings were established and operated throughout 2020/21. This has supported effective scrutiny, challenge and decision-making. Meetings continue to be held in a virtual environment, in line with the Scottish Government guidance for safer workplaces during the pandemic. We concluded that the revised arrangements were appropriate and adequate and operated effectively. Overall governance arrangements are appropriate and support effective scrutiny, challenge and decision making.

Openness and transparency

47. There is an increasing focus on how public money is used and what is achieved. In that regard, openness and transparency supports understanding

and scrutiny. Transparency means that the general public has access to understandable, relevant and timely information about how the IJB is taking decisions and how it is using resources.

- 48. Due to COVID-19, all meetings of the Board and Performance and Audit Committee for 2020/21 were held online, with papers and minutes published on the website. Last year we reported a website design issue where specific reports relating to the Performance and Audit Committee were unavailable due to search functionality limitations. Action has been taken and this issue has now been resolved.
- **49.** Overall, the IJB shows a commitment to transparency with all Board and Performance and Audit committee meeting minutes and documents being available on the website.

Arrangements are in place to secure Best Value

- **50.** Integration Joint Boards have a statutory duty to make arrangements to secure Best Value. To achieve this, IJBs should have effective processes for scrutinising performance, monitoring progress towards their strategic objectives and holding partners to account.
- **51.** The IJB aims to secure best value through its budget monitoring reports, which include sufficient detail and quality to provide those making decisions with the information required. Best value criteria is considered as part of budget decisions and proposals and is an implicit part of reporting. Board members frequently challenge proposals made by the IJB on the basis of what is best for users and with a view to securing best value
- **52.** The IJB further demonstrates its commitment to securing best value through their consideration of alternative models of service delivery. The Recovery and Renewal programme was established prior to the pandemic and then paused to enable the required response to COVID-19. In June 2021 the Integration Joint Board considered a report on the future of the programme. Given the challenges facing the IJB and the impact of the pandemic the focus of the programme changed to transformation with recovery being incorporated.
- **53.** The programme has four overarching themes of recovery, wellbeing, individual's experiences and business systems and processes. Projects will be aligned to one of these themes.
 - Recovery will focus on the transition from recovery to the new normal.
 - Wellbeing will focus on staff and IJB partners. Its projects will include the development a wellbeing action plan and wellbeing champions.
 - Individual's experience will focus on engagement with service users to reflect on changes to models of service delivery over the past year. The programme aims to consider the role of technology and identify areas for further improvement and redesign of services including the care at home redesign and the learning disability overnight support projects.

 Business systems and processes – will focus on information systems and process improvement and includes the replacement of the HSCP case recording system and care at home scheduling system.

Review of adult social care services

- **54.** An independent review of adult social care services was published in February 2021. This was requested by the Scottish Government in September 2020 with the primary aim of the review being to recommend improvements to adult social care services in Scotland. The review made a number of recommendations including the set-up of a National Care Service for Scotland that is equal to the NHS and that self-directed support must work better for people with decisions being based on their needs, rights and preferences.
- **55.** The IJB have considered and assessed the review and reported the findings to the Board. The organisation continues to monitor developments and is actively engaged in discussions around the implementation of the review with partners and stakeholders. The IJB anticipates that the review will have significant impacts for the delivery of social care moving forward and will look to implement any recommendations or specific actions arising from this review.

The IJB was able to maintain service performance levels despite the pandemic

- **56.** The pandemic is expected to have had a substantial impact on performance measures, particularly for services which have been temporarily suspended, or are operating at a reduced level or have had to adapt to new ways of working.
- **57.** The Public Bodies (Joint Working) (Scotland) Act 2014 requires the IJB to produce an annual performance report covering areas such as: assessing performance in relation to national health and wellbeing outcomes, financial performance and best value, reporting on localities, and the inspection of services.
- 58. The contents of the IJB's 2020/21 Annual Performance Report were in line with applicable requirements and guidance and the Report itself was considered by the Integration Joint Board on 22 September 2021.
- **59.** The IJB has appropriate performance management arrangements in place, which are used to target effective service delivery and support improvement activity. Performance levels are measured against a suite of key performance indicators, comparing current year with prior years. The 2020/21 Annual Performance Report highlights a number of areas where the IJBs performance has shown the greatest improvement in 2020/21, including the percentage of people with alcohol and/or drug problems accessing recovery focussed treatment within 3 weeks (up from 90% in 19/20 to 95% in 20/21).
- **60.** The IJBs performance against the key performance indicators reflect the impact of service provision due to the pandemic, however the targets for each key performance indicator could usefully be re-assessed to determine if they remain a realistic baseline target given the environment the IJB are currently operating within.

Recommendation 3

Review key performance indicators and, where appropriate, re-base relevant targets to ensure these reflect the impact of the pandemic on the IJBs performance.

- 61. The 2020/21 Annual Performance Report also acknowledges a number of areas where improvement is required and sets out key actions the IJB will progress to achieve these improvements. Examples of the areas for improvement include:
 - Children and young people starting treatment for specialist child and adolescent mental health services within 18 weeks
 - The percentage of those whose care need has reduced following reablement
 - The percentage of HSCP (local authority) complaints received and responded to within timescale.
- **62.** The IJB has effective arrangements in place for managing performance.

Care at Home

- 72. The Care Inspectorate published a Care at Home inspection report in February 2019. An improvement plan was established in response to the findings. A follow-up inspection took place in November 2019 and highlighted that a programme of service redesign was required for Care at Home to ensure improvement actions were achieved in a sustainable manner.
- **63.** Work has been undertaken to address the improvement actions outlined by the Care Inspectorate and an unannounced inspection took place in June 2021. The report outlined grades of 4 (good) across all areas of the Care at Home service inspected.

National performance audit reports

- **64.** Audit Scotland carries out a national performance audit programme on behalf of the Accounts Commission and the Auditor General for Scotland. During 2020/21 we published some reports which may be of direct interest to the IJB as outlined in Appendix 3.
- 65. From attendance at Board and Performance and Audit Committees we are aware that the IJB has arrangements in place for considering and reviewing national reports including any locally agreed actions.

Appendix 1

Action plan 2020/21

2020/21 recommendations

Issue/risk Recommendation Agreed management action/timing 1. General Reserve position The level of general reserves Whilst fully accepting we are should be reviewed, and not compliant with this policy The general reserve position this is a long-standing appropriate action taken to at 31 March 2021 is £272,000 comply with the stated position for the IJB. As we which is below the IJBs reserves policy and bring the have previously reported reserve strategies level of general reserves held there is a tension between recommendation that it holds into line with the Boards holding unallocated reserves uncommitted reserves of target. when we have operated for a around 2% of the IJBs number of years with revenue budget (excluding Paragraph 35 significant financial significant fixed costs), which challenges. Our earmarked equates to around £1 million. reserves strategy has allowed Risk – There is a risk that the the IJB to prioritise service uncommitted reserves held delivery. Without a significant are not sufficient to meet increase in funding it is longer-term financial unlikely that the optimum 2% pressures. level of general reserve will be achieved. Chief Financial Officer 31 March 2022 2. Financial Sustainability The maturity of our IJB has Continue to engage with

The IJBs medium-term financial outlook has been updated to reflect the impact of COVID-19. Over the next five years from 2022/23 a potential funding gap has been identified of £22 million.

It is unlikely that efficiency savings alone will be sufficient to bridge the funding gap identified over the longer-term without significant impact to the level of service currently delivered by the IJB.

Continue to engage with partner bodies in relation to future funding levels, to ensure the IJB remains financially sustainable.

Paragraph 40

allowed to us to not only recognise the long-standing financial challenges we face, but also take a pragmatic approach to our financial planning. The future uncertainties have never been greater including understanding the impact Covid-19 on demand and complexity of need. The IJB recognised that the 2021/22 budget would be an iterative process, with funding changes relating to Covid-19 and other initiatives emerging

indicators may need revision

over a longer period of time.

Chief Financial Officer

31 March 2022

Issue/risk	Recommendation	Agreed management action/timing
There is a risk that the IJB may not be able to deal with future financial challenges and deliver required savings without adversely impacting service delivery.		as the year progressed. The IJB also recognised that without support for Covid-19 costs, including unachieved savings, that we would most likely need to invoke financial recovery planning.
		We will continue with our scenario planning, financial modelling and report our position to every IJB meeting.
		We will continue to work with our partners to articulate these challenges as part of our funding and performance discussions.
		Chief Financial Officer
		31 March 2022
Review key performance indicators The IJBs performance against the key performance and indicators reflect the impact of COVID-19, however the	Whilst many of our performance indicators are national or part of a wider Greater Glasgow and Clyde suite of measures we will endeavour to re-base those where we can.	
targets themselves have not been reviewed to ensure these reflect a realistic baseline position for the IJB to measure performance against.	Paragraph 60	Covid-19 has had a direct impact on people's health and wellbeing. The indirect effects on other conditions as well as long Covid may take
Risk – There is risk that the key performance targets and		some time to manifest. This means our performance

the IJBs performance against

these are not aligned, as a result of the impact of

COVID-19.

Follow-up of prior year recommendations

Issue/risk	Recommendation	Agreed management action/timing
4. Financial Sustainability The IJB has a savings requirement of £2.432 million per the 20/21 budget settlement. This has resulted in a funding gap of £1.644 million that will need to be met from care packages,	Take action to comply with the stated reserves policy and bring the level of general reserves held into line with the Board target. Update the MTFP to reflect the impacts of COVID-19 at the earliest opportunity.	See action plan point 2 above.
revising the individual budget calculator to reflect prioritisation based on national criteria.	Deliver planned changes and improvements to the operation of set aside as a matter of priority.	
The August 2020 revenue budget monitoring report projects an overspend of £0.238 million against a full year budget of £125.8 million. The intention is to fund this from the budget savings reserve as required.	Work with key partners to identify and act on further opportunities to deliver	
The IJB will also face additional challenges due to the impacts of COVID-19. The estimated financial implications of COVID-19 between March 2020 and March 2021 are in the region of £9 million.	current and future service transformation projects where appropriate.	
Risk – The IJB may not be able to deal with future financial challenges and deliver required savings without adversely impacting service delivery.		

5. Care at Home

A report published by the Care Inspectorate during 2018/19 identified a number of concerns and areas for improvement regarding the IJBs Care at Home service.

The IJB have developed a comprehensive improvement

The IJB should work with partners to address the findings of the Care at Home Service report, ensuring that responsibility and accountability is clearly defined to enable the IJB to monitor and review progress

Complete

An unannounced inspection took place in June 2021 and ratings of good were noted across all areas inspected.

lssue/risk	Recommendation	Agreed management action/timing
plan to address the report findings.	and initiate remedial action if required.	
Risk – The issues identified within the Care Inspectorate report are not adequately addressed and no improvement is seen within the Care at Home service, impacting on the achievement of strategic priorities within the strategic plan.		

Appendix 2

The COVID-19 pandemic has

resulted in significant

governments have

financial pressures for the

IJB. The Scottish and UK

Significant audit risks identified during planning

The table below sets out the audit risks we identified during our planning of the audit and how we addressed each risk in arriving at our conclusion. The risks are categorised between those where there is a risk of material misstatement in the annual report and accounts and those relating to our wider responsibility under the Code of Audit Practice.

Risks of material misstatement in the financial statements

Audit risk **Assurance procedure** Results and conclusions 1. Management override of Detailed testing of journal Significant journals controls processed by the IJB were entries reviewed, with no issues International Auditing Assessment of the estimation identified. Standards require that audits methodology applied by the are planned to consider the IJB and the reasonableness No significant accounting risk of material misstatements of the estimates contained in estimates were made by the in the financial statements the financial statements. IJB in the preparation of caused by fraud, which is annual accounts. Focused testing (via partner presumed to be a significant bodies) of the regularity and Testing of regularity and cutrisk in any audit. This cut-off assertions off assertions as well as includes the risk of accruals and prepayments Evaluation of the assurances management override of was undertaken by the from the IJBs partner bodies' controls. external auditors of the IJBs external auditors, who carry partner bodies. No issues out testing of accruals and were identified which would prepayments. have an impact on the processing of IJB transactions or our audit approach. No evidence of management override of controls from the work performed. 2. Impact of additional Assessed how the IJB had The IJB regularly monitored processed and controlled the and reported COVID-19 funding due to COVID-19 on the financial statements additional funding and funding and associated expenditure to the IJB Board associated expenditure.

Assessed how the additional

expenditure impacts on the

funding and associated

financial statements.

throughout the year.

The IJB complied with the

accounting for COVID-19

CIPFA/LASAAC guidance on

Audit risk announced a range of additional funding stream

additional funding streams to support frontline services and help the organisation manage the financial pressures caused by COVID-19.

This has also resulted in an associated increase in expenditure with some new expenditure streams. Total additional funding in 2020/21 for the IJB is expected to be in the region of £9.327 million. This additional income and expenditure includes a mixture of principal and agency transactions which are subject to different accounting considerations in the preparation of the financial statements.

The IJB should ensure that any funding carried forward and recognised in the reserves balance does not include funding where they would be considered to be acting as the 'agent'.

Assurance procedure

Reviewed the annual report and accounts and considered how the additional funding and associated expenditure had been reported.

Results and conclusions

grants when accounting for the additional COVID-19 funding and associated expenditure.

All additional funding and associated expenditure received in year by the IJB, can be considered 'principal' and as such has been recognised within the accounts.

No evidence that the reserve balances carried forward to 21/22 incorrectly include funding where the IJB would be acting as agent.

Risks identified from the auditor's wider responsibility under the Code of Audit Practice

3. Financial Sustainability – short term

Audit risk

The financial plan for 2021/22 outlines unfunded cost pressures of £4.38 million. The plan outlines savings identified to date of £522k and for budget phasing and in year pressure reserves to be utilised to a value of £1.419 million. This results in an in-

Assurance procedure

Reviewed the IJBs reported outturn position as part of the financial statements audit

Assessed the delivery of inyear savings programs

Reviewed the robustness of future savings plans identified

Results and conclusions

The IJBs final operational position as at 31 March 2021 was a net underspend of £5.759 million.

The IJB savings target for 2020/21 was £2.4 million. This was fully funded by Scottish Government.

Although the figures above paint a strong picture in the short term, this can be largely attributed to the impact

Audit risk	Assurance procedure	Results and conclusions
year funding gap of £2.4 million.		COVID-19 has had on the IJBs operational services and
There is a risk that ERIJB will be unable to achieve a		receipt of ring-fenced funding in year.
sustainable outturn position going forwards, particularly given the uncertainty around COVID-19 and increasing service demands.		There are a number of ongoing budget pressures over the coming years which are out with the IJBs control including the cost of drugs, Brexit and the required response to COVID-19.
		The IJB will potentially need a further £22 million of savings between 2022-2027 in order to deliver a balanced budget, as funding does not match the increasing demands on services and costs.

Appendix 3

Summary of national performance reports 2020/21

April

Affordable housing

June

Highlands and Islands Enterprise: Management of Cairngorm mountain and funicular railway

Local government in Scotland Overview 2020

July

The National Fraud Initiative in Scotland 2018/19

January

Digital progress in local government

Local government in Scotland: Financial overview 2019/20

February

NHS in Scotland 2020

March

Improving outcomes for young people through school education

East Renfrewshire Integration Joint Board

2020/21 Annual Audit Report - DRAFT

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Performance and Audit Committee

24 November 2021

East Renfrewshire Integration Joint Board Audit of 2020/21 annual accounts

Independent auditor's report

1. Our audit work on the 2020/21 annual accounts is now substantially complete. Subject to receipt of a revised set of annual accounts for final review, we anticipate being able to issue unqualified audit opinions in the independent auditor's report on 24 November 2021 (the proposed report is attached at **Appendix A**).

Annual audit report

- **2.** Under International Standards on Auditing in the UK, we report specific matters arising from the audit of the financial statements to those charged with governance of a body in sufficient time to enable appropriate action. We present for the Performance and Audit Committee's consideration our draft annual report on the 2020/21 audit. The Annual Audit Report includes details of our findings from the audit. In accordance with ISA260 we are required to report significant findings from our audit and these are set out on page 9 of our Annual Audit Report.
- **3.** The report also sets out conclusions from our consideration of the four audit dimensions that frame the wider scope of public audit as set out in the Code of Audit Practice.
- **4.** This report will be issued in final form after the annual accounts have been certified.

Unadjusted misstatements

- **5.** We also report to those charged with governance all unadjusted misstatements which we have identified during the course of our audit, other than those of a trivial nature and request that these misstatements be corrected.
- **6.** We have no unadjusted misstatements to be corrected.

Representations from Section 95 Officer

- **7.** As part of the completion of our audit, we are seeking written representations from the Chief Finance Officer on aspects of the annual accounts, including the judgements and estimates made.
- **8.** A draft letter of representation is attached at <u>Appendix B</u>. This should be signed and returned to us by the Section 95 Officer with the signed annual accounts prior to the independent auditor's report being certified.



Appendix A: Proposed Independent Auditor's Report

Independent auditor's report to the members of East Renfrewshire Integration Joint Board and the Accounts Commission

Reporting on the audit of the financial statements

Opinion on financial statements

I certify that I have audited the financial statements in the annual accounts of East Renfrewshire Integration Joint Board for the year ended 31 March 2021 under Part VII of the Local Government (Scotland) Act 1973. The financial statements comprise the Comprehensive Income and Expenditure Statement, Movement in Reserves Statement, Balance Sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and International Financial Reporting Standards (IFRSs) as adopted by the European Union, and as interpreted and adapted by the Code of Practice on Local Authority Accounting in the United Kingdom 2020/21 (the 2020/21 Code).

In my opinion the accompanying financial statements:

- give a true and fair view in accordance with applicable law and the 2020/21 Code of the state of affairs
 of East Renfrewshire Integration Joint Board as at 31 March 2021 and of its income and expenditure for
 the year then ended;
- have been properly prepared in accordance with IFRSs as adopted by the European Union, as interpreted and adapted by the 2020/21 Code; and
- have been prepared in accordance with the requirements of the Local Government (Scotland) Act 1973,
 The Local Authority Accounts (Scotland) Regulations 2014, and the Local Government in Scotland Act 2003.

Basis for opinion

I conducted my audit in accordance with applicable law and International Standards on Auditing (UK) (ISAs (UK)), as required by the Code of Audit Practice approved by the Accounts Commission for Scotland. My responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of my report. I was appointed under arrangements approved by the Accounts Commission on 07 January 2019. The period of total uninterrupted appointment is three years. I am independent of the of East Renfrewshire Integration Joint Board in accordance with the ethical requirements that are relevant to my audit of the financial statements in the UK including the Financial Reporting Council's Ethical Standard, and I have fulfilled my other ethical responsibilities in accordance with these requirements. Non-audit services prohibited by the Ethical Standard were not provided to East Renfrewshire Integration Joint Board. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Conclusions relating to going concern basis of accounting

I have concluded that the use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work I have performed, I have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the East Renfrewshire Integration Joint Board's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from when the financial statements are authorised for issue.

Risks of material misstatement

I report in a separate Annual Audit Report, available from the <u>Audit Scotland website</u>, the most significant assessed risks of material misstatement that I identified and my judgements thereon.

Responsibilities of the Head of Finance and Resources (Chief Financial Officer) and the Performance and Audit Committee for the financial statements

As explained more fully in the Statement of Responsibilities, the Head of Finance and Resources (Chief Financial Officer) is responsible for the preparation of financial statements that give a true and fair view in accordance with the financial reporting framework, and for such internal control as the Head of Finance and Resources (Chief



Financial Officer) determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Head of Finance and Resources (Chief Financial Officer) is responsible for assessing East Renfrewshire Integration Joint Board's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless deemed inappropriate.

The Performance and Audit Committee is responsible for overseeing the financial reporting process.

Auditor's responsibilities for the audit of the financial statements

My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. I design procedures in line with my responsibilities outlined above to detect material misstatements in respect of irregularities, including fraud. Procedures include:

- obtaining an understanding of the applicable legal and regulatory framework and how East Renfrewshire Integration Joint Board is complying with that framework;
- identifying which laws and regulations are significant in the context of East Renfrewshire Integration Joint Board;
- assessing the susceptibility of the financial statements to material misstatement, including how fraud might occur; and
- considering whether the audit team collectively has the appropriate competence and capabilities to identify or recognise non-compliance with laws and regulations.

The extent to which my procedures are capable of detecting irregularities, including fraud, is affected by the inherent difficulty in detecting irregularities, the effectiveness of East Renfrewshire Integration Joint Board's partner bodies controls, and the nature, timing and extent of the audit procedures performed.

Irregularities that result from fraud are inherently more difficult to detect than irregularities that result from error as fraud may involve collusion, intentional omissions, misrepresentations, or the override of internal control. The capability of the audit to detect fraud and other irregularities depends on factors such as the skilfulness of the perpetrator, the frequency and extent of manipulation, the degree of collusion involved, the relative size of individual amounts manipulated, and the seniority of those individuals involved.

A further description of the auditor's responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website www.frc.org.uk/auditorsresponsibilities. This description forms part of my auditor's report.

Reporting on other requirements

Opinion prescribed by the Accounts Commission on the audited part of the Remuneration Report I have audited the part of the Remuneration Report described as audited. In my opinion, the audited part of the Remuneration Report has been properly prepared in accordance with The Local Authority Accounts (Scotland) Regulations 2014.

Statutory other information

The Head of Finance and Resources (Chief Financial Officer) is responsible for the statutory other information in the annual accounts. The statutory other information comprises the Management Commentary, Annual Governance Statement, Statement of Responsibilities and the unaudited part of the Remuneration Report.



My responsibility is to read all the statutory other information and, in doing so, consider whether the statutory other information is materially inconsistent with the financial statements or my knowledge obtained in the audit or otherwise appears to be materially misstated. If I identify such material inconsistencies or apparent material misstatements, I am required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work I have performed, I conclude that there is a material misstatement of this statutory other information, I am required to report that fact. I have nothing to report in this regard.

My opinion on the financial statements does not cover the statutory other information and I do not express any form of assurance conclusion thereon except on the Management Commentary and Annual Governance Statement to the extent explicitly stated in the following opinions prescribed by the Accounts Commission.

Opinions prescribed by the Accounts Commission on Management Commentary and Annual Governance Statement

In my opinion, based on the work undertaken in the course of the audit:

- the information given in the Management Commentary for the financial year for which the financial statements are prepared is consistent with the financial statements and that report has been prepared in accordance with statutory guidance issued under the Local Government in Scotland Act 2003; and
- the information given in the Annual Governance Statement for the financial year for which the financial statements are prepared is consistent with the financial statements and that report has been prepared in accordance with the Delivering Good Governance in Local Government: Framework (2016).

Matters on which I am required to report by exception

I am required by the Accounts Commission to report to you if, in my opinion:

- adequate accounting records have not been kept; or
- the financial statements and the audited part of the Remuneration Report are not in agreement with the accounting records; or
- I have not received all the information and explanations I require for my audit.

I have nothing to report in respect of these matters.

Conclusions on wider scope responsibilities

In addition to my responsibilities for the annual accounts, my conclusions on the wider scope responsibilities specified in the Code of Audit Practice, including those in respect of Best Value, are set out in my Annual Audit Report.

Use of my report

This report is made solely to the parties to whom it is addressed in accordance with Part VII of the Local Government (Scotland) Act 1973 and for no other purpose. In accordance with paragraph 120 of the Code of Audit Practice, I do not undertake to have responsibilities to members or officers, in their individual capacities, or to third parties.

John Cornett, FCPFA Audit Director Audit Scotland 4th Floor 8 Nelson Mandela Place Glasgow G2 1BT



Appendix B: Letter of Representation (ISA 580)

John Cornett, Audit Director Audit Scotland 4th Floor 8 Nelson Mandela Place Glasgow G2 1BT

Dear John.

East Renfrewshire Integration Joint Board Annual Accounts 2020/21

- **1.** This representation letter is provided in connection with your audit of the annual accounts of East Renfrewshire Integration Joint Board for the year ended 31 March 2021 for the purpose of expressing an opinion as to whether the financial statements give a true and fair view in accordance with the financial reporting framework, and for expressing other opinions on the remuneration report, management commentary and annual governance statement.
- **2.** I confirm to the best of my knowledge and belief and having made appropriate enquiries of the Performance and Audit Committee, the following representations given to you in connection with your audit of East Renfrewshire Integration Joint Board's annual accounts for the year ended 31 March 2021.

General

- **3.** East Renfrewshire Integration Joint Board and I have fulfilled our statutory responsibilities for the preparation of the 2020/21 annual accounts. All the accounting records, documentation and other matters which I am aware are relevant to the preparation of the annual accounts have been made available to you for the purposes of your audit. All transactions undertaken by East Renfrewshire Integration Joint Board have been recorded in the accounting records and are properly reflected in the financial statements.
- **4.** I confirm that the effects of uncorrected misstatements are immaterial, individually and in aggregate, to the financial statements as a whole. I am not aware of any uncorrected misstatements other than those reported by you.

Financial Reporting Framework

- **5.** The annual accounts have been prepared in accordance with the Code of Practice on Local Authority Accounting in the United Kingdom 2020/21 (2020/21 accounting code), mandatory guidance from LASAAC, and the requirements of the Local Government (Scotland) Act 1973, the Local Government in Scotland Act 2003 and The Local Authority Accounts (Scotland) Regulations 2014.
- **6.** In accordance with the 2014 regulations, I have ensured that the financial statements give a true and fair view of the financial position of East Renfrewshire Integration Joint Board at 31 March 2021 and the transactions for 2020/21.



Accounting Policies & Estimates

- **7.** All significant accounting policies applied are as shown in the notes to the financial statements. The accounting policies are determined by the 2020/21 accounting code, where applicable. Where the code does not specifically apply, I have used judgement in developing and applying an accounting policy that results in information that is relevant and reliable. All accounting policies applied are appropriate to East Renfrewshire Integration Joint Board's circumstances and have been consistently applied.
- **8.** The significant assumptions used in making accounting estimates are reasonable and properly reflected in the financial statements. Judgements used in making estimates have been based on the latest available, reliable information. Estimates have been revised where there are changes in the circumstances on which the original estimate was based or as a result of new information or experience.

Principal and Agency

9. I have assessed all funding in relation to covid-19 and determined the nature of the funding. The annual accounts reflect all principal transactions as required.

Going Concern Basis of Accounting

10. I have assessed East Renfrewshire Integration Joint Board's ability to continue to use the going concern basis of accounting and have concluded that it is appropriate. I am not aware of any material uncertainties that may cast significant doubt on East Renfrewshire Integration Joint Board's ability to continue as a going concern.

Liabilities

- **11.** All liabilities at 31 March 2021 of which I am aware have been recognised in the annual accounts.
- **12.** There are no plans or intentions that are likely to affect the carrying value or classification of the liabilities recognised in the financial statements.

Fraud

- **13.** I have provided you with all information in relation to
 - my assessment of the risk that the financial statements may be materially misstated as a result of fraud
 - any allegations of fraud or suspected fraud affecting the financial statements
 - fraud or suspected fraud that I am aware of involving management, employees who
 have a significant role in internal control, or others that could have a material effect on
 the financial statements.

Laws and Regulations

14. I have disclosed to you all known instances of non-compliance or suspected non-compliance with laws and regulations whose effects should be considered when preparing financial statements.



Related Party Transactions

15. All material transactions with related parties have been appropriately accounted for and disclosed in the financial statements in accordance with the 2020/21 accounting code. I have made available to you the identity of all the East Renfrewshire Integration Joint Board's related parties and all the related party relationships and transactions of which I am aware.

Remuneration Report

16. The Remuneration Report has been prepared in accordance with the Local Authority Accounts (Scotland) Regulations 2014, and all required information of which I am aware has been provided to you.

Management commentary

17. I confirm that the Management Commentary has been prepared in accordance with the statutory guidance and the information is consistent with the financial statements.

Corporate Governance

- **18.** I confirm that the East Renfrewshire Integration Joint Board has undertaken a review of the system of internal control during 2020/21 to establish the extent to which it complies with proper practices set out in the Delivering Good Governance in Local Government: Framework 2016. I have disclosed to you all deficiencies in internal control identified from this review or of which I am otherwise aware.
- **19.** I confirm that the Annual Governance Statement has been prepared in accordance with the Delivering Good Governance in Local Government: Framework 2016 and the information is consistent with the financial statements. There have been no changes in the corporate governance arrangements or issues identified, since 31 March 2021, which require to be reflected.

Balance Sheet

- **20.** All events subsequent to 31 March 2021 for which the 2020/21 accounting code requires adjustment or disclosure have been adjusted or disclosed.
- **21.** This letter was considered at the meeting of the Audit and Risk Committee / Board [*delete as appropriate] on xx November 2021.

Yours sincerely

Lesley Bairden

Head of Finance and Resources (Chief Finance Officer)

East Renfrewshire Integration Joint Board

