TARGETS		1.2	3.1	3.2	4.1	5.1	6.1	6.2	7.1	7
	95% of first	90% of building			Minimum	Building	Details of	75% of each	Annual	Annual
	reports (for	warrants and		requests for	overall average			key building	performance	performance
	building	amendments	charter is	information on	satisfaction	verification fee	Standards are	warrant related		report to
	warrants and	issued within 10		a BSD 'Verifier	rating of 7.5	income to	published	processes	published	include
	amendments)	days from		Performance	out of 10	cover		being done	prominently on	
	issued within	receipt of all		Reporting		indicative		electronically		data in line
	20 days - all	satisfactory	and .	Service for		verification	website.	(Plan		KPOs and
	first reports	information - all		Customers'		service costs		checking; BWs		associated
	(including BWs	warrants and	version control	case responded to		(staff costs plus 30%).		and amendments	least quarterly).	targets (annually
	and amendments	warrants and amendments	detailing reviews	by verifier		30%).		(and plans)		covering
	issued without	(not including	(reviewed at	within 5 days.				issue;		previous ye
	a first report).	BWs and	least quarterly).	within 5 days.				Verification		e.g. April 20
	a niscreport).	amendments	least quarterly).					during		- March 20
		issued without						construction:		Maionzo
Local Authority		a first report)						Icc		
				NO Cases						
				No cases						
			Dublished						Dublished	Includes
Fast Renfrewshire Quarter 3	83 74%	97 13%	Published	referred to	7.8	168 27%	Published	4 of 4 done	Published	
East Renfrewshire Quarter 3	83.74%	97.13%	prominently	referred to BSD	7.8	168.27%	Published prominently	4 of 4 done	prominently	Includes performan
East Renfrewshire Quarter 3	83.74%	97.13%		referred to BSD 'Reporting	7.8	168.27%		4 of 4 done		
East Renfrewshire Quarter 3	83.74%	97.13%	prominently	referred to BSD	7.8	168.27%		4 of 4 done	prominently	performan
East Renfrewshire Quarter 3	83.74%	97.13%	prominently	referred to BSD 'Reporting Service'	7.8	168.27%	prominently	4 of 4 done	prominently	performan data
East Renfrewshire Quarter 3 East Renfrewshire Quarter 4	83.74% 78.90%	97.13% 95.95%	prominently (with review)	referred to BSD 'Reporting Service' No cases	7.8	168.27% 146.31%	prominently Published	4 of 4 done	prominently (with review)	performan data Includes
			prominently (with review)	referred to BSD 'Reporting Service' No cases referred to			prominently		prominently (with review)	performan data Includes
			prominently (with review) Published prominently	referred to BSD 'Reporting Service' No cases referred to BSD			prominently Published		prominently (with review) Published prominently	performar data Includes performar
	78.90%		prominently (with review) Published prominently	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting			prominently Published		prominently (with review) Published prominently	performar data Includes performar
East Renfrewshire Quarter 4	78.90%		prominently (with review) Published prominently (with review)	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting			prominently Published		prominently (with review) Published prominently (with review)	performar data Includes performar data
East Renfrewshire Quarter 4 KEY PERFORMANCE OUTCOMES	78.90% 2023-2024	95.95%	prominently (with review) Published prominently (with review) Published	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to	7.8	146.31%	Published prominently	4 of 4 done	prominently (with review) Published prominently	performar data Includes performar data
East Renfrewshire Quarter 4	78.90%		prominently (with review) Published prominently (with review)	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to BSD			Published prominently Published		prominently (with review) Published prominently (with review)	Includes performar data
East Renfrewshire Quarter 4 KEY PERFORMANCE OUTCOMES	78.90% 2023-2024	95.95%	prominently (with review) Published prominently (with review) Published	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to	7.8	146.31%	Published prominently	4 of 4 done	prominently (with review) Published prominently (with review) Published	Includes performar data
East Renfrewshire Quarter 4 KEY PERFORMANCE OUTCOMES	78.90% 2023-2024	95.95%	prominently (with review) Published prominently (with review) Published prominently	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service'	7.8	146.31%	Published prominently Published	4 of 4 done	prominently (with review) Published prominently (with review) Published prominently	Includes performan data
East Renfrewshire Quarter 4 KEY PERFORMANCE OUTCOMES	78.90% 2023-2024	95.95%	prominently (with review) Published prominently (with review) Published prominently (with review)	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases	7.8	146.31%	Published prominently Published	4 of 4 done	prominently (with review) Published prominently (with review) Published prominently	Includes performar data
East Renfrewshire Quarter 4 KEY PERFORMANCE OUTCOMES East Renfrewshire Quarter 1	78.90% 2023-2024 59.00%	95.95% 99.20%	prominently (with review) Published prominently (with review) Published prominently	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to Cases referred to Cases referred to Cases referred to	7.8 9.2	146.31% 126.58%	Published prominently Published prominently	4 of 4 done 4 of 4 done	prominently (with review) Published prominently (with review) Published prominently	Includes performar data
East Renfrewshire Quarter 4 KEY PERFORMANCE OUTCOMES	78.90% 2023-2024	95.95%	prominently (with review) Published prominently (with review) Published prominently (with review)	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases	7.8	146.31%	Published prominently Published prominently Published prominently	4 of 4 done	prominently (with review) Published prominently (with review) Published prominently (with review)	Includes performar data Includes performar data Includes performar data
East Renfrewshire Quarter 4 KEY PERFORMANCE OUTCOMES East Renfrewshire Quarter 1	78.90% 2023-2024 59.00%	95.95% 99.20%	Published prominently (with review) Published prominently (with review) Published prominently (with review)	referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to BSD 'Reporting Service' No cases referred to Cases referred to Cases referred to Cases referred to	7.8 9.2	146.31% 126.58%	Published prominently Published prominently	4 of 4 done 4 of 4 done	prominently (with review) Published prominently (with review) Published prominently (with review)	Includes performar data Includes performar data Includes performar data