



Meeting of East Renfrewshire Health and Social Care Partnership	Integration Joint Board	
Held on	28 June 2023	
Agenda Item	11	
Title	Supporting People Framework Implementation	
Summary		
<p>This report provides an update on the implementation of the Supporting People Framework (Policy) which was approved at the Integration Joint Board on 29 March 2023.</p> <p>The framework sets out our criteria for providing social care in the year 2023/24.</p>		
Presented by	Tom Kelly, Head of Learning Disability and Recovery Services	
Action Required		
<p>The Integration Joint Board is asked to:-</p> <ul style="list-style-type: none"> ▪ Note and comment on attached plan on a page ▪ Note the progress to date of the implementation 		
Directions	Implications	
<input checked="" type="checkbox"/> No Directions Required <input type="checkbox"/> Directions to East Renfrewshire Council (ERC) <input type="checkbox"/> Directions to NHS Greater Glasgow and Clyde (NHSGGC) <input type="checkbox"/> Directions to both ERC and NHSGGC	<input checked="" type="checkbox"/> Finance <input type="checkbox"/> Policy <input checked="" type="checkbox"/> Workforce <input type="checkbox"/> Equalities	<input checked="" type="checkbox"/> Risk <input type="checkbox"/> Legal <input type="checkbox"/> Infrastructure <input type="checkbox"/> Fairer Scotland Duty

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EAST RENFREWSHIRE INTEGRATION JOINT BOARD

29 June 2023

Report by Chief Officer

Implementation of Supporting People Framework

PURPOSE OF REPORT

1. The purpose of this report is to provide an update on the implementation of the Supporting People Framework (Policy) which was approved at the Integration Joint Board on 29 March 2023. The framework sets out our criteria for providing social care to adults and children with a disability in the year 2023/24.

RECOMMENDATIONS

2. The Integration Joint Board is asked to:-
 - Note and comment on attached plan on a page.
 - Note the progress to date of the implementation

BACKGROUND

3. Members of the Integration Joint Board approved the adoption and implementation of the Supporting People Framework on 29 March 2023.
4. The framework introduces a universal approach to risk, which is based upon research and evidence from practice. Going forward we will utilise the framework to inform our decision making to allow us to support individuals in the best way we can making our decision clearer and fairer.
5. Our supporting people framework will seek to minimise the need for formal support, by identifying the person's own strengths, assets, natural networks, technological supports and community resources.
6. To help us understand what each person needs, we will make sure they and their carers are listened to and treated as an expert in identifying their own needs. Our role is to help individuals recognise their strengths and identify opportunities to develop their support network.
7. East Renfrewshire HSCP remain committed to supporting each individual in the way that is right for them. We want to be open, honest and fair in the way we treat everyone. The Supporting People Framework will help inform decisions about which supports may be available and who might provide them.

REPORT

8. Implementation of the Supporting People Framework began on 1 April 2023 with the enactment of a communications strategy, sharing the framework widely within the

partnership and with partners and colleagues across East Renfrewshire including elected members.

9. Service and Team managers were supported to familiarise staff within their service with the framework and its application in practice. Heads of Service conducted information sessions. A practice guide has been written and shared and toolbox talks were devised and delivered across the HSCP over the course of June 2023.
10. A third sector communication and engagement plan has commenced and initial consultations are taking place with our third-sector interface, Voluntary Action East Renfrewshire (VAER) to progress our thematic approach to engage with all stakeholders. The HSCP commissioning team will support the implementation process with a commitment to support and strengthen our partnership and relationships with third sector colleagues. As part of this strategic engagement we will offer bespoke information sessions as required to local organisations and partners over the course of July and August 2023.
11. Our website has been updated to include information on both the Supporting People Framework and Carers eligibility. This includes a video explaining the Framework, eligibility criteria and pathways which guide individuals through how we will apply these when they make contact with our services.
12. Existing processes and forms were adapted to support application of the framework and improve confidence in the workforce.
13. Each service area has begun reviewing existing packages of support, ensuring the application of the framework. The Senior Management Team have agreed priority areas for review and identified resources within services to take forward this task.

CONSULTATION AND PARTNERSHIP WORKING

14. As we move forward we will be continuing to work with existing colleagues, organisations and communities and will be actively seeking new partnerships to mitigate the impact of reduced resources.
15. A full process of engagement with all stakeholders continues alongside a learning and development programme for our staff. Delivery of the Supporting People Framework has taken place with Care Home Managers and at the Commissioning and Strategy Forums held in June 2023.

IMPLICATIONS OF THE PROPOSALS

Finance

16. Delivering the Supporting People Framework is a key element of the required budget savings for 2023/24 with an associated savings target of £3.4million. The required savings need to be delivered on a recurring basis by the 31 March 2024.

Workforce

17. At present there are no specific workforce implications identified however as we progress implementation this Framework will inform future service design.

Risk

18. The framework is a key part of enabling us to support people most at risk.

Equalities and Fairer Scotland Duty

19. Our monitoring of the implementation will take account of equality sensitive practice. An EQIA has been developed and will be reviewed as the framework is embedded and will inform any changes to framework to ensure we continue to focus on inequalities across our communities.

DIRECTIONS

20. There are no directions arising as a result of this report.

CONCLUSIONS

21. Implementation of the supporting people Framework is underway across the HSCP and our partners. We will continue to communicate and support the implementation of the Framework in the coming weeks and months, with further development of procedures and training to fully embed the framework and develop practice.

Next Steps

22. We will be progressing the action plan set out in the plan on a page to fully implement the framework and provide support and training.
23. Our intention is to review the framework via our Senior Leadership team and Adult Clinical and Care Governance Group as a standard item and we will be setting up regular operational discussions to assess impact and to take any immediate action required should the new framework require any changes during early implementation.
24. We will continue engaging with third sector, voluntary, and carers groups to ensure our rationale for this, our aspirations and commitment to review and ensure clear communication routes to the HSCP.

RECOMMENDATIONS

25. The Integration Joint Board is asked to:-
 - Note and comment on attached plan on a page.
 - Note the progress to date of the implementation

REPORT AUTHOR AND PERSON TO CONTACT

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June 2023

IJB Chief Officer: Julie Murray

BACKGROUND PAPERS

IJB Paper: 29 March 2023

https://www.eastrenfrewshire.gov.uk/media/8928/IJB-Item-09-29-March-2023/pdf/IJB_Item_09_-_29_March_2023.pdf?m=638146518619900000

Supporting People Framework Implementation plan

April (Phase 1)

- SPF implementation applied through existing REG(s) and front door approaches
- Applying SPF to reviews of existing packages (targeted approach)

May

- updates to website to present Supporting People information for public
- Develop a baseline data for monitoring
- Implement Comms plan (social media)
- Publish interim practice guidance to support use with current processes
- Review of Assessment, Individual Budget Calculator and finance frameworks to align to Supporting People approach
- finalise procedures for refreshed approach to SDS and peer review groups
- Development of reporting
- Realign some resources to focus on reviews

June

- Learning and Development (toolbox talks, community of practice, mentoring support, mailbox)
- Develop a baseline data for monitoring
- Schedule peer review groups
- Development of reporting

July

- Phase 2 Implementation of SPF at scale
- Continued learning, peer and management support.

September (Phase 3)

- Review approach against savings
- Target additional resources to review (where required)

Procedures

- Assessment and Support planning procedures
- SPF practice Guidance
- SPF process map
- Peer and Professional review procedures

Forms

- Pen Picture
- Brief assessment
- strengths based assessment
- Strengths based review
- Revised IBC

Learning and Development

Training sessions:

- Mandatory Toolbox Talks
- Community of Practice Sessions
- Mentoring Support
- Bespoke team/service input

Ongoing development

- SDS and Carers Support Chat rooms
- Attend existing team catch-ups

Reporting

- Monthly progress report of reviews
- Monthly updates from REG
- Summary of savings
- Dynamic review of priorities and allocation of staff resources to reviews as required.

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